

Homeless and Support Services Weekday Guide

DAY	TIME	SERVICE	WHAT	WHERE	CRITERIA
Monday	11.30am - 1.00pm	St John's Drop in Centre (SPACC)	Hot lunch and fruit for \$1 plus takeaway sandwiches	St John's Church, 36 Hamilton Ave, Surfers Paradise 5531 6013 or 5538 1113	
	9.00am - 4.00pm	Uniting Church Mudgeeraba	Free food	89 Franklin Drive, Mudgeeraba 5530 7298	Must be from Mudgeeraba area (assistance to others may be provided on a once off basis)
	9.00am - 2.00pm	Hancock House Surfers Paradise Anglican Crisis Care	Short to Medium term housing	36 Hamilton Ave Surfers Paradise Ph: 5531 6013 Fax: 5531 6186	Homeless men 20 +. Wait times apply
	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenant@onthenet.com.au	14 George Street Southport Ph: 5591 1102	Tenancy advice: Assistance with TICA information and lodging Tribunal paperwork.
	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenancy@onthenet.com.au	Shop 2, 6 Phillipine Pde Palm Beach	
	9am-4pm	Pregnancy & Family Support	Pregnancy counselling & support Post Natal counselling & support Group post natal depression support Baby goods, clothing equip & emergency relief for	Shop 8 Park Avenue Burleigh Heads Ph: 5535 0444 fax: 5535 0859	Families in crisis with children under 16yrs. Appointment necessary pfs@ion.com.au
	9.00am - 12.00noon 2.00pm - 4.30pm	Community Support Agency (King's Christian Centre)	Free food, takeaway food boxes and frozen meals	56 Gemvale Road, Reedy Creek 5522 0802 or 5593 4233	Centrelink referral required
	10.00am - 11.00am	Surfers Paradise Anglican Crisis Care Inc Welfare Office	Emergency relief (mainly food), emergency only - Bus tickets, limited fuel vouchers	36 Hamilton Ave Surfers Paradise Ph: 5531 6013 Fax: 5531 6186	

	9:00am - 1:00pm	Salvation Army	Assistance for food vouchers, clothing and furniture	Cnr KP McGrath Dr and Kalamunda CI Elanora	Appointment must be made before 10.00 am to be seen Cheques only made out to companies, you will require ID either Benefit Card, Medicare Card, plus or current rent receipt. Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	9.00am - 3.00pm	St Vincent de Paul	Gold Coast	Ph: 5594 7044 Fax: 5531 6186	Must have referral from Centrelink for food parcels
	8:30am - 2:30pm	Salvation Army	Services provide food vouchers and assistance with clothing and furniture	Shop 4 Pacific Hwy Sth Tweed Heads Ph: 05524 9949 (Next to Britt's Meats)	Emergency assistance with food, clothing and furniture. Open Mon to Fri - 9am to 3pm. Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	10.30am - 1.00pm	Food Aid	Boxes of food available for \$5 donation	Mal Bourke car park (off Hicks St opp Courthouse), Southport 5532 9527	
	9:00am-11:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Southport Court Support	Court support and prisoner visitation

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Tuesday	7.30pm - 9.30pm 9:00am-11:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Surfers Paradise Postal Address: PO Box 908 Wynnum QLD 4178 Southport Court Support	Court support and prisoner visitation
	7.00am - 8.00am	Havafeed	Breakfast and food parcel service	Mermaid Community Hall, Gold Coast Hwy Mermaid Beach	
	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenant@onthenet.com.au	14 George Street Southport Ph: 5591 1102	
	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenancy@onthenet.com.au	Shop 2, 6 Phillipine Pde Palm Beach	
	9.00am - 2.00pm	Hancock House Surfers Paradise Anglican Crisis Care	Short to Medium term housing	36 Hamilton Ave Surfers Paradise Ph: 5531 6013 Fax: 5531 6186	Homeless men 20 +. Wait times apply
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	8:30am - 2:30pm	Salvation Army	Assistance with food Vouchers	Unit 5, Damar Centro, 45 Price Street Nerang 5596 0764	Referral from centre link first
	9.00am - 1.00pm	Trinity Family Support Centre	Food parcels, Counselling, Traineeships (re: anger, financial help - charges apply)	4 Carey Lane Southport Ph: 5591 1903 Fax: 5591 1965	Must have referral from Centrelink for food parcels
	11.00am - 1.00pm	Set Free Care	Free BBQ & takeaway food parcels and fresh fruit & Vege available	11 Marshall Lane, Southport 5591 3700 or 0412 185 787	
	11.30am - 1.00pm	St John's Drop in Centre (SPACC)	Hot lunch and fruit for \$1 plus takeaway sandwiches	St John's Church, 36 Hamilton Ave, Surfers Paradise 5531 6013 or 5538 1113	

	9.00am - 4.00pm	Uniting Church Mudgeeraba	Free food	89 Franklin Drive, Mudgeeraba 5530 7298	Must be from Mudgeeraba area (assistance to others may be provided on a once off basis)
	9.00am - 12.00noon 2.00pm - 4.30pm	Community Support Agency (King's Christian Centre)	Free food, takeaway food boxes and frozen meals	56 Gemvale Road, Reedy Creek 5522 0802 or 5593 4233	Centrelink referral required
	9:00am - 1:00pm	Salvation Army	Assistance for food vouchers, clothing and furniture	Cnr KP McGrath Dr and Kalamunda Cl Elanora	Must have Centrelink Referral. Must live within boundary of Christian Ave & south as far as Tugun Heights, Currumbin Valley - out to Bonogin & Tally Valley. Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	8:30am - 2:00pm	Salvation Army	Provide food vouchers and assistance with clothing and furniture	Murwillumbah to Tweed Border, Main Street Murwillumbah Ph: 02 6672 5828	Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	9.00am - 3.00pm	St Vincent de Paul	Gold Coast	Ph: 5594 7044 Fax: 5531 6186	Emergency assistance with food, clothing and furniture. Open Mon to Fri - 9am to 3pm.
	10.30am - 1.00pm	Food Aid	Boxes of food available for \$5 donation	Mal Bourke car park (off Hicks St opp Courthouse), Southport 5532 9527	
	10.30am - 1.30pm	Loaves and Fishes Food Kitchen (St Vincent de Paul)	Lunch and hot refreshments	Nerang Community Hall, Price St, Nerang 5578 2706	
	6:30-9:00pm	Varsity Lakes Community Resource Centre	Free legal advice	Ph: 55 937006 phone for appointment time.	

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Wednesday	11.30am - 1.00pm	St John's Drop In Centre (SPACC)	Hot lunch and fruit for \$1 plus takeaway sandwiches	St John's Church, 36 Hamilton Ave, Surfers Paradise 5531 6013 or 5538 1113	
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	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenancy@onthenet.com.au	Shop 2, 6 Phillipine Pde Palm Beach	
	9.00am - 3.00pm	St Vincent de Paul	Gold Coast	Ph: 5594 7044 Fax: 5531 6186	Emergency assistance with food, clothing and furniture. Open Mon to Fri - 9am to 3pm.
	10.30am - 1.00pm	Food Aid	Boxes of food available for \$5 donation	Mal Bourke car park (off Hicks St opp Courthouse), Southport 5532 9527	
	9:00am-11:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Southport Court Support	Court support and prisoner visitation

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Thursday	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenancy@onthenet.com.au	Shop 2, 6 Phillipine Pde Palm Beach	
	7.00am - 8.00am	Havafeed	Breakfast and food parcel service	Mermaid Community Hall, Gold Coast Hwy Mermaid Beach	
	7.30pm - 9.30pm 9:00am-11:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Burleigh Heads Southport Court Support	Court support and prisoner visitation
	10.00am - 11.00am	Surfers Paradise Anglican Crisis Care Inc Welfare Office	Emergency relief (mainly food), emergency only - Bus tickets, limited fuel vouchers	36 Hamilton Ave Surfers Paradise Ph: 5531 6013 Fax: 5531 6186	Appointment must be made before 10.00 am to be seen Cheques only made out to companies, you will require ID either Benefit Card, Medicare Card, plus or current rent receipt.
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	8:30am - 2:30pm	Salvation Army	Assistance with food Vouchers	Unit 5, Damar Centro, 45 Price Street Nerang 5596 0764	Referral from centre link first Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	11.00am - 1.00pm	Set Free Care	Free BBQ & takeaway food parcels, fresh bread available	11 Marshall Lane, Southport 5591 3700 or 0412 185 787	
	9.00am - 3.00pm	St Vincent de Paul	Gold Coast	Ph: 5594 7044 Fax: 5531 6186	Emergency assistance with food, clothing and furniture. Open Mon to Fri - 9am to 3pm.
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	9.00am - 12.00noon 2.00pm - 4.30pm	Community Support Agency (King's Christian Centre)	Free food, takeaway food boxes and frozen meals	56 Gemvale Road, Reedy Creek 5522 0802 or 5593 4233	Centrelink referral required
	7.00pm - 9.00pm	Youth with a Mission - Coffee Van Ministry	Free hot refreshments	Outside Australia Fair Mall 5597 0169	
	9:00am - 1:00pm	Salvation Army	Assistance for food vouchers, clothing and furniture	Cnr KP McGrath Dr and Kalamunda CI Elanora	Must have Centrelink Referral. Must live within boundary of Christian Ave & south as far as Tugun Heights, Currumbin Valley - out to Bonogin & Tally Valley. Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	10.30am - 1.00pm	Food Aid	Boxes of food available for \$5 donation	Mal Bourke car park (off Hicks St opp Courthouse), Southport 5532 9527	

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Friday	7:30pm-9:30pm 10:00pm-12:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Southport Surfers Paradise	Court support and prisoner visitation
	8.00am	Effect Ministries Van		Justins Park, Burleigh	Tony Doherty Dream Centre Christian Church 0412 228 877
	9.00am - 12.00pm & 2.00pm- 4.00pm	TAASQ	tenant@onthenet.com.au	14 George Street Southport Ph: 5591 1102	
	11.30am - 1.00pm	St John's Drop in Centre (SPACC)	Hot lunch and fruit for \$1 plus takeaway sandwiches	St John's Church, 36 Hamilton Ave, Surfers Paradise 5531 6013 or 5538 1113	
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	9.00am - 3.00pm	St Vincent de Paul	Gold Coast	Ph: 5594 7044 Fax: 5531 6186	Emergency assistance with food, clothing and furniture. Open Mon to Fri - 9am to 3pm.
	10.30am - 1.30pm	Loaves and Fishes Food Kitchen (St Vincent de Paul)	Lunch and hot refreshments	Nerang Community Hall, Price St, Nerang 5578 2706	
	8:30am - 2:30pm	Salvation Army	Assistance with food Vouchers	Unit 5, Damar Centro, 45 Price Street Nerang 5596 0764	Referral from centre link first Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	10.30am - 1.00pm	Food Aid	Boxes of food available for \$5 donation	Mal Bourke car park (off Hicks St opp Courthouse), Southport 5532 9527	

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Saturday	7:30pm-9:30pm 10:00pm-12:00am	Rosie's Youth Mission	Homeless & Street outreach referral service	Southport Surfers Paradise	Court support and prisoner visitation
	9.00am - 12.00noon	Uniting Church Mudgeeraba	Free food	89 Franklin Drive, Mudgeeraba 5530 7298	Must be from Mudgeeraba area (assistance to others may be provided on a once off basis)
	8:30am - 2:30pm	Salvation Army	Assistance with food Vouchers	Unit 5, Damar Centro, 45 Price Street Nerang 5596 0764	Referral from centre link first Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT
	7pm	Effect Ministries		Justin Park Burleigh Heads	
Sunday	8:30am - 2:30pm	Salvation Army	Assistance with food Vouchers	Unit 5, Damar Centro, 45 Price Street Nerang 5596 0764	Referral from centre link first Medium accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT

Homeless and Support Services (no specific days or time provided)

SERVICE	WHERE	CONTACT	WHAT AND CRITERIA
St Joseph's Community Centre Futcher House Youth Refuge	21 Minjungbal Dve Sth Tweed Heads	5524 9619 or 5524 7566	Supported accommodation for homeless young people aged between 12 yrs and 22 yrs
Gold Coast Youth Service gcys@bigpond.com Mon-Fri 9:30- 12:30		5572 0400 5575 2607	Young people at risk-12-25yrs(waiting list) Information & Advice -Referrals & Advocacy Counselling, Court appearance & Employment support, Workshops & Programs, emergency relief and long term accom for 16-21 (wait list).
Majella House (Domestic Violence)	CONFIDENTIAL	5591 1016	Accommodation for women and children experiencing domestic violence
DVCONNECT	Women's Refuges via domestic violence telephone service	1800 811 811	Emergency accommodation for women and children who are experiencing domestic violence
Migrant Women's Emergency Support Service	PO Box 5490 West End 4101	(07) 3846 3490 fax: 3844 8467	For women seeking to leave a domestic violence situation Sexual Assault Service
Kalwun Development Co-op	14 Kortum Drive Burleigh Heads	5578 3044 fax: 5596 36 49	Medium to long term housing (wait times apply) Emergency relief available
Beenleigh Housing and Development	6/94 George Street Beenleigh	(07) 3807 8200 fax: 3807 6311	Housing available in various areas (for Aboriginal & Torres Strait Islander people) Employment placement & support
Krurungal Aboriginal & Torres Islanders Corporation	1/87 Griffith Street Coolangatta	5536 7911 fax: 5536 7909	Emergency food relief Transport assistance Women's issues Drug & alcohol support service
www.realestate.com.au www.seqrents.com.au www.domain.com.au			These web sites provide lists of available rental properties (including rent details) within the whole of Queensland & other states
University Place	1 University Place Robina	5578 6744 5562 2622	
Metro On Central	Cnr Brown & Central St Labrador	0413 603 313	
SERVICE	WHERE	CONTACT	WHAT AND CRITERIA
Home stay McKenzie College	Gold Coast Hwy Palm Beach	5521 1144	
Nexus	131 Currumburra Rd	5527 9492	Apartments- preference for students & working singles around

www.nexusplace.com	Ashmore	fax: 5527 9478	student age Fully furnished apartments with kitchen facilities supply your own sheets & towels 12 weeks minimum (lease & bond required)
Cotlew Manor	129 Cotlew Street Ashmore	5597 2651	Supported accommodation for people with disability Full board & lodging
Elite Motel	Cnr Fourth Ave Burleigh	Ph/fax: 5535 2920	Has full kitchen & laundry facility for use Industry rates apply
Evening Star Motel	126 Frank Street Labrador	5531 3865	Full shared kitchen facilities- laundry (at cost) On major bus route
Bannister House	Southport	5591 3492	Medium term facility for young people
Lawson House	Ashmore	5564 8360	Crisis refuge for young people
Beenleigh Area Youth Services		3287 1290 fax: 3287 1735	Supported accommodation (up to a year) for young people 15-21yrs Assisting families in finding housing & issues relating to housing
Southport Backpackers	44 Queen Street Southport	5531 2004	Adults ONLY \$13.00 per night
St Josephs Community Centre	Tweed Heads	5524 9619 5524 7566	Accommodation for young people in crisis situation and medium term
Dept of Child Safety	2520 Gold Coast Highway Mermaid Waters	5595 7100	
Palm Lodge	187 High Street Southport	5532 9491	Boarding House-Men Only
White Lodge	26 White Street Southport	5527 0157	Boarding House-Men Only
Villa Matteo	12 White Street Southport	5564 0879	Boarding House-Men Only
Brett Lodge	8 Brett Ave Labrador	5591 4489	Boarding House-Men Only
Devonia Villa	177 Scarborough Street Southport	5532 0869	Boarding House-Men Only
501 Hostel & Respite Care	501 Pine Ridge Rd Biggera Waters	5537 4278 fax: 5500 5026	Hostel/ Respite centre for seniors Dementia special care unit
Acacia House	40 Imperial Pde Labrador	Ph/fax: 5563 8898	Boarding House- over 50yrs Rental accommodation (meals supplied)
Ashmore Lodge	19 Allunga Ave Ashmore	5597 1344 fax: 5597 2414	Aged Care Hostel

Trinity Gardens Retirement Hostel	135 Nerang Street Southport	5591 2848	Aged accommodation-50 & over
Westminster Lodge	5 Bourton Rd Merrimac	5530 2433	Aged accommodation- Singles Meals Provided
Uni Village	8 Tonga Place Parkwood	5574 6021 fax: 5594 0224	Room rental-Individual room & share accommodation area & kitchen (students & casual renting during holiday breaks)
Baked Bean Lodge	69 Queen Street Southport	5532 3468	Student accommodation

SERVICE	WHERE	CONTACT	WHAT AND CRITERIA
Blue Beach House	Gold Coast Hwy Palm Beach	5521 0144	
Blair Athol Hostel bathol@bigpond.com	93 Golden Four Dr Bilinga	5536 2173 fax: 5536 2880	Crisis Support accommodation for those 18yrs+ (interview required) Crisis intervention & Advocacy Assistance with: material aids Meals/showers & laundry facilities
Still Waters- Salvation Army stillwaters@ae.salvationarmy.org	173 Wardoo St Southport	Women: 5591 3980 Fax: 5531 0309	Crisis accommodation for women & children
OzCare- Regional office admin@ozcare.org.au	2020 Gold Coast Hwy Miami	5595 2333 fax: 5595 2300	Aged/Disability Care Home/Nursing/Personal Care Mental Health & Homeless Care Allied Health
OzCare Gold Coast Housing	PO Box 613 Ashmore City 4214	Support worker 5583 7860 fax: 5583 7899	Mon - Fri 8:30-4:30 Family emergency housing program Up to a maximum of 12 wks housing Must have at least one child under 16yrs of age
Community Housing		1800 642 902	Ring number and request a referral to crisis/transitional housing outside of the Gold Coast region
Gold Coast Community Housing Assoc. (CRS)	4/9 Frinton Street Southport	5528 6650 fax: 5528 6656	Housing provided while awaiting public housing Wait times apply
Salvation Army	Unit 5, Damar Centro, 45 Price Street Nerang	5596 0764	Assistance with food vouchers 8:30am - 2:30pm Medium term accommodation, 16 beds, single women must be out of crisis or rehabilitation and registered under residential services ACT.
Department of Housing	Robina Town Centre	07 5583 2200	Bond loans Rental grants Public housing
Rent Start and crisis housing		1300 305 667	8.30am-4.30pm
Salvation Army		21 Bay st Southport ph: 5591 2729	Assistance for food vouchers help with clothing and furniture referrals
Community Support Agency	56 Gemvale Rd Reedy Creek	Ph: 5522 0802 Fax: 5522 0801	Referral from Centrelink Once a year assistance only Food box provided (If available) Hrs: 9am - 4pm

SERVICE	WHERE	CONTACT	WHAT AND CRITERIA
Helensvale Baptist Church	23 - 29 Discovery Drive Helensvale	Ph: 55297255	By appointment only- Counselling service, Food vouchers assistance, Help in looking for housing.
Anglicare	18 York Street Beenleigh	Ph: 3807 5715 Fax: 3382 0535	Short term 24 hour supported accom 12-17 Family & individual counselling for young people & families in building & maintaining relationships Medium- long term accom for 16-19
QuAC (Queensland Aids Council)	18A West St Burleigh 4220	Ph: 5575 6966 Fax: 5575 6988	Community based organisation Provides education, advocacy and support for those living with or affect by HIV/AIDS.
Citizens Advice Bureau and Highway Legal Service	24 Davenport St Southport 4215	Ph: 5532 9611 Fax: 5532 9125	An information and referral service on a wide range of issues. Free, confidential legal service and free, confidential financial counselling service. Ring for an appointment Mon-Fre 8:30am-4:30pm Available at a range of locations: Tuesday - Beenleigh Neighbourhood Centre and Palm Beach Neighbourhood Centre Wednesday - Nerang Friday - Studio Village Everyday - Southport
Hands of Compassion	1/56 Paradise Avenue Miami	5526 6522	Food parcels are \$15 and \$30 \$15 provides approx \$60 worth of food \$30 provides approx \$100 worth of food All parcels are a mixture of fresh fruit, vegies, frozen food, meat and dry food \$10 to join the co-op Orders to be placed and paid by Tuesday If due to financial hardship the person is unable to pay for the parcel at time order please speak to the worker Food to be picked up at the centre on Fridays between 10am- 2pm
Gold Coast Community Legal Advice Centre Inc	Held Varsity Lakes Community Centre Mattocks Rd	Ph: 5593 7006	Free initial legal advice 6-8:30pm Tuesday and Thursday (except school holidays) Drop in only