

Waste Management

Green waste service – rental properties

Council of the City of Gold Coast
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E wasteadmin@goldcoast.qld.gov.au
W cityofgoldcoast.com.au

Please use **BLOCK LETTERS** and complete all details in full.

Use this form if paying in person at a customer service centre or via post. Please note: Payment must be submitted with this form.

Applicant details (tenant)

Full name of applicant (refundable deposit will be returned to applicant)	
Postal address (if different from where the bins will be delivered below)	
Email	
Phone / mobile number	
Owner / agent name and phone number	

Property address (where the bin will be kept)

Complex / building name			
Unit number			
Street number			
Street name			
Suburb		Postcode	

Payment details

Total amount payable	\$86.57 (see terms and conditions for breakdown of fee)
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Payment options

- Pay at any Customer Service Centre with cash, cheque, or debit card (no surcharge), MasterCard or Visa.
- Cheque or money order – make payable to: Gold Coast City Council. Postal address is at top of page. Please ensure that you provide adequate reference details or attachments to allow the cheque to be appropriately received.

Note: Please be advised that payments by credit card will incur a surcharge of 0.38%.

Customer service centre locations	
Hours: Monday to Friday 8:15am to 4:30pm	
Broadbeach	61 Sunshine Boulevard, Mermaid Waters
Bundall	8-10 Karp Court, Bundall
Burleigh Heads	cnr Park Avenue and Ocean Street, Burleigh Heads
Coolangatta	The Strand, Marine Parade, Coolangatta
Helensvale	cnr Lindfield Road and Sir John Overall Drive, Helensvale
Nerang	833 Nerang Southport Road, Nerang
Palm Beach	26 11th Avenue, Palm Beach
Southport	47 Nerang Street, Southport
Upper Coomera	cnr Reserve Road and Abraham Road, Upper Coomera

Terms and conditions

1. Please allow up to 10 business days for the application to be processed
2. Gold Coast Waste Management will contact the applicant to confirm delivery day of bin
3. The total fee of \$86.57 applies to 2017-18 financial year and is for 1 x 240lt green waste bin (lime lidded bin)
4. The total fee comprises of \$47.27 service fee and \$39.30 deposit
5. \$47.27 service fee applies for 12 months and is non-refundable
6. \$39.30 deposit is refundable only after the bin has been retrieved by City of Gold Coast following cancellation of service by the applicant
7. The green waste bin is serviced fortnightly, on the alternate week to the recycling bin. Please ensure the bin is placed kerbside by 6am on the service day.
8. The applicant will be notified in writing when the 12 month service fee payment is due.
9. **Change of address**- The applicant (tenant) must notify City of Gold Coast within at least one week of moving to an alternate address.
10. **Cancellation of service** - Please contact Gold Coast Waste Management to cancel the green waste service. The deposit will be refunded to applicant following retrieval of bin.
11. **Damaged bin** – Please contact Gold Coast Waste Management to repair / replace damaged bin free of charge.

This service is currently restricted to urban properties of the Gold Coast.

Included suburbs: Arundel, Ashmore, Benowa, Biggera Waters, Bilinga, Broadbeach, Broadbeach Waters, Bundall, Burleigh Heads, Burleigh Waters, Carrara, Clear Island Waters, Coolangatta, Coombabah, Coomera, Currumbin, Helensvale, Highland Park, Hollywell, Isle of Capri, Kirra, Labrador, Main Beach, Mermaid Beach, Mermaid Waters, Merridown, Merrimac, Miami, Molendinar, Monterey Keys, Nobby Beach, Park Lake, Pacific Pines, Palm Beach, Paradise Point, Paradise Waters, Parkwood, Rainbow Bay, Robina, Runaway Bay, Sorrento, Southport, Sovereign Island, Studio Village, Surfers Paradise, The Spit, Tugun and Varsity Lakes.

Suburbs for assessment: Currumbin Waters, Elanora, Gilston, Hope Island, Jacobs Well, Maudsland, Mudgeeraba, Nerang, Ormeau, Oxenford, Pimpama, Reedy Creek, Tallai, Tallebudgera, Upper Coomera, Woongoolba, Worongary and Yatala.

Suburbs that are currently unable to participate in the green waste collection service: Advancetown, Alberton, Austinville, Bonogin, Bonogin Valley, Cedar Creek, Clagiraba, Currumbin Valley, Gaven, Gilberton, Guanaba, Kingsholme, Lower Beechmont, Luscombe, Mount Nathan, Natural Bridge, Neranwood, Norwell, Numinbah, South Moreton Bay Island, South Stradbroke Island, Sanctuary Cove, Springbrook, Stapylton, Tallebudgera Valley, Willowvale, Wolfdene and Wongawallan.

Declaration

I hereby agree to the terms and conditions located above.

Signature	Date
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Collection Notice

Council of the City of Gold Coast (Council) is collecting your personal information in order to provide the services requested, perform associated Council functions and services, and to update and maintain Council's customer information records. Your information is handled in accordance with the Information Privacy Act (Qld) 2009 and may only be accessed by Councillors, Council employees and authorised contractors. Unless authorised or required by law, we will not provide your personal information to any other person or agency. For further information go to <http://www.goldcoast.qld.gov.au/privacy-81.html>.

Council may also use your personal information in order to contact you to provide you with information regarding Council functions and services. If you do not wish to receive such information please opt out using the unsubscribe link in the communication material sent to you.

Office use only

Att: CUSTOMER SERVICE

- Please ensure the declaration above has been signed by the customer.
- Please ensure the fee is charged to the account numbers as below.

Fee	Account Number	Receipt Number
\$47.27	99261	
\$39.30	74648 - item WASTEMAN	

- Please scan completed application form and copy of receipt and email to Waste Management: wasteadmin@goldcoast.qld.gov.au.

Date received	Received by	
Booking number	PN	
RA	Customer no.	