Adopted Report
for the
Community Services
Committee Meeting
held on
Thursday 6 October 2016
at
2pm
City of Gold Coast Council Chambers
135 Bundall Road
Surfers Paradise
### Index Report
Community Services Committee Meeting
Thursday, 6 October 2016

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#### Closed Session

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<td>CM787/789/04/08(P1)</td>
<td>60</td>
<td>Gold Coast Schoolies Community Safety Response Plan</td>
</tr>
</tbody>
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#### General Business

<table>
<thead>
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<th>File Description</th>
<th>Page</th>
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<td>CS</td>
<td>FN334/375/02(P25)</td>
<td>61</td>
<td>2016-17 Local Area Works Program – Additions And Community Facility Contributions</td>
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<tr>
<td>7</td>
<td>CS</td>
<td>FN334/375/02(P25)</td>
<td>61</td>
<td>2016-17 Local Area Works Program – Additions And Community Facility Contributions</td>
</tr>
</tbody>
</table>

**KEY:**
- OCEO: Office of the Chief Executive Officer
- CI: City Infrastructure
- CS: Community Services
- EDMP: Economic Development & Major Projects
- GCW: Gold Coast Water
- OS: Organisational Services
- PE: Planning & Environment
ADOPTED BY COUNCIL 18 OCTOBER 2016

ADOPTION OF COMMUNITY SERVICES COMMITTEE REPORT

RESOLUTION G16.1018.012 moved Cr La Castra seconded Cr Boulton


CARRIED UNANIMOUSLY

ATTENDANCE

Cr R La Castra (Chairperson)
Cr K Boulton
Cr D McDonald
Cr G Tozer
Cr PC Young

Visitors

Cr W Owen-Jones

Ms A Ewens Director Community Services
Mr R McNab Executive Officer Special Events

APOLOGY / LEAVE OF ABSENCE

PROCEDURAL MOTION
moved Cr Tozer seconded Cr La Castra

That the apologies of Cr Baildon & Cr Caldwell be noted.

CARRIED

PRESENTATIONS

Nil
## 2016 PROPOSED AGENDA ITEMS FOR THE COMMUNITY SERVICES COMMITTEE
LG115/1327/01/2016(P1)

<table>
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<tr>
<th>ITEM</th>
<th>BRANCH</th>
<th>ACTION/ PREVIOUS RESOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community &amp; Cultural Development Committee – All Meetings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2015-16 Local Area Works Program - Additions Community Services</td>
<td>Transport &amp; Local Area Works</td>
<td>Report to every meeting round.</td>
</tr>
<tr>
<td>2016 Proposed Agenda Items for the Community &amp; Cultural Development Committee</td>
<td>Director’s Office</td>
<td>Standing Item.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| **724 Council Meeting – 18 Oct**  
Community Services Committee – 6 Oct | | |
| City Libraries Christmas Hours | City Libraries | Christmas/New Year closing hours (2016-17) |
| Youth Plan 2020 | Safe & Liveable Communities | Updated plan for 2020 |
| Gold Coast Schoolies Community Safety Response Plan | EDMP – City Events | |
| | | |
| **725 Council Meeting – 31 Oct**  
Community Services Committee – 20 Oct | | |
| Management of Gold Coast Hockey Centre | Parks & Recreational Services | No previous resolution |
| Propose to make Local Law No 21 (Major City Events) 2016 | Health Regulatory & Lifeguard Services | First step by Council in the law making process. |
| City Cemeteries | Community Venues | |
| | | |
| **726 Council Meeting – 15 Nov**  
Community Services Committee – 3 Nov | | |
| Aquatic Permits | Parks & Recreational Services | |
## ITEM 1 (Continued)
### 2016 PROPOSED AGENDA ITEMS FOR THE COMMUNITY SERVICES COMMITTEE
LG115/1327/01/2016(P1)

### 727 Council Meeting – 29 November
Community Services Committee – 17 November

<table>
<thead>
<tr>
<th>Propose to make Local Law No 20 (Waste Management) 2016</th>
<th>Health Regulatory &amp; Lifeguard Services</th>
<th>First step by Council in the law making process. Law will largely replace the State's repealed Waste Regulations.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regatta Waters Lakes Master Plan</td>
<td>Parks &amp; Recreational Services</td>
<td>Brought to Committee as agreed at Council meeting 716 (Item 1)</td>
</tr>
</tbody>
</table>

### 728 Council Meeting – 7 Dec
Community Services Committee – 1 Dec

<table>
<thead>
<tr>
<th>Helensvale Golf Club</th>
<th>Parks &amp; Recreation Services</th>
<th>That the next report on the performance of Jigsaw Community Services Ltd for the Helensvale Community Golf Club lease be considered by December 2016.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Propose to make Animal Management (Amendment) Local Law (No 1) 2016 – Amends LL12</td>
<td>Health Regulatory &amp; Lifeguard Services</td>
<td>First step by Council in the law making process. Law may be required to allow stables (permits) in equine precinct. Legal advice currently being sought.</td>
</tr>
</tbody>
</table>

### RECOMMENDATION

It is recommended that Council resolves as follows:

That the 2016 Proposed Agenda Items for The Community Services Committee be noted.

Authorised by:
Alison Ewens
Director Community Services

TRACKS REF: #57728757
ITEM 1 (Continued)
2016 PROPOSED AGENDA ITEMS FOR THE COMMUNITY SERVICES COMMITTEE
LG115/1327/01/2016(P1)

COMMITTEE RECOMMENDATION  CS16.1006.001
moved Cr Tozer  seconded Cr PC Young

That the 2016 Proposed Agenda Items for The Community Services Committee be noted.

CARRIED
ITEM 2
2016-17 LOCAL AREA WORKS PROGRAM – ADDITIONS
FN334/375/02(P41)
Refer 2 page attachment

1 BASIS FOR CONFIDENTIALITY
Not Applicable.

2 EXECUTIVE SUMMARY
Not Applicable.

3 PURPOSE OF REPORT
The purpose of this report is for Council to approve additions to the 2016-17 Local Area Works Program as detailed in Attachment 1.

4 PREVIOUS RESOLUTIONS
Not Applicable.

5 DISCUSSION
Councillors in conjunction with City officers have suggested that the projects in Attachment 1 be added to the 2016-17 Local Area Works Program.

6 ALIGNMENT TO THE CORPORATE PLAN, CORPORATE STRATEGIES AND OPERATIONAL PLAN
1.0 The best place to live and visit.
   1.1 Our city provides a choice of liveable places
       We can choose diverse lifestyle and housing options from rural to city living.

2.0 Prosperity built on a strong diverse economy
   2.3 We have infrastructure that supports productivity and growth.
       We have connected and vibrant economic precincts.

3.0 People contribute to a strong community spirit
   3.6 We are an active community
       We enjoy the city and its enviable climate.

7 GOLD COAST 2018 COMMONWEALTH GAMES™ IMPACT
Not Applicable.

8 FUNDING AND RESOURCING REQUIREMENTS
Funds are available within the various Local Area Works allocations to carry out the works as indicated in Attachment 1 within the 2016-17 financial year. In the case of the Local Area Works Program – Additions, details of the additional annual operational/maintenance costs, estimated new/upgrade and renewal costs and estimated useful life of the new assets created are shown in Attachment 1.
The new/upgrade cost is the cost to create or upgrade the asset.

The renewal cost is the cost to renew the asset in today’s dollars and includes disposal costs and design costs as required at the end of the asset’s estimated useful life. The works proposed in this report will be maintained and operated using WOC maintenance budgets unless otherwise specified. Budget submissions will therefore be lodged during future budget deliberations to cover maintenance and operational costs. These assets will be included in the relevant Asset Management Plans.

9 RISK MANAGEMENT

City Infrastructure’s risk in the terms of project development and delivery is mitigated by the risk management procedure 6-3 which is aligned with the Risk Management Standards AS/NZS 31000:2009.

Community Services’ risk in the terms of project development and delivery is mitigated by undertaking risk assessments (including consequence and likelihood assessments and mitigation actions) as part of project planning and execution.

10 STATUTORY MATTERS

Not Applicable.

11 COUNCIL POLICIES

The policy applicable to the inclusion of Local Area Works projects listed for endorsement by Council is the Local Area Works and Services Program Policy (iSPOT #48181699) and the Community Grants Policy.

12 DELEGATIONS

Not Applicable.

13 COORDINATION & CONSULTATION

<table>
<thead>
<tr>
<th>Name and Title of the Stakeholder Consulted</th>
<th>Directorate or Organisation</th>
<th>Is the Stakeholder Satisfied With Content of Report and Recommendations (Yes/No) (comment as appropriate)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cr W Owen-Jones</td>
<td>Division 2 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr C Caldwell</td>
<td>Division 3 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr P Young</td>
<td>Division 4 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr R La Castra</td>
<td>Division 8 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr G Tozer</td>
<td>Division 9 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr P Taylor</td>
<td>Division 10 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr D McDonald</td>
<td>Division 13 Councillor</td>
<td></td>
</tr>
<tr>
<td>Cr G O’Neill</td>
<td>Division 14 Councillor</td>
<td></td>
</tr>
<tr>
<td>K Kable, Community Development Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
</tbody>
</table>
ITEM 2 (Continued)
2016-17 LOCAL AREA WORKS PROGRAM – ADDITIONS
FN334/375/02(P41)

<table>
<thead>
<tr>
<th>R Hatton, Parks Development Officer</th>
<th>Community Services</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>L Bennett, Recreational Services Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>B McNally, Recreational Services Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>J McIlveen, Parks Development Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>T Harding, Senior Parks and Open Space Services Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>S Goodear, Animal Management Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>D Attard, Parks Development Officer</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
</tbody>
</table>

14 STAKEHOLDER IMPACTS

The community, ratepayers and visitors to the Gold Coast will benefit from the new and improved facilities funded from the Local Area Works Program as listed in Attachment 1.

15 TIMING

Projects listed with “TBA” will be added to the Local Area Works Program once formally approved by Council and included in Design/Construction Programs for implementation in conjunction with other priority works contained in the City’s Capital Works Program.

16 CONCLUSION

The proposed additions to the Local Area Works and Services Program as suggested by divisional councillors in conjunction with City officers are listed in Attachment 1. It is recommended that Council approve the additions in order that they can be delivered as soon as practicable.

17 RECOMMENDATION

It is recommended that Council resolves as follows:

That the additions listed in Attachment 1 be approved for the 2016-17 Local Area Works Program.
ITEM 2 (Continued)
2016-17 LOCAL AREA WORKS PROGRAM – ADDITIONS
FN334/375/02(P41)

COMMITTEE RECOMMENDATION CS16.1006.002
moved Cr Tozer seconded Cr PC Young

That the additions listed in Attachment 1 be approved for the 2016-17 Local Area Works Program.

CARRIED
<table>
<thead>
<tr>
<th>Line #</th>
<th>Project Manager</th>
<th>Div</th>
<th>Project No</th>
<th>Location and / or Recipient Organisation</th>
<th>Description</th>
<th>Proposed Local Area Works Allocation New / Upgrade. Preliminary Estimated Capital costs $</th>
<th>Additional Annual Operations &amp; Maintenance Costs $</th>
<th>Estimate Useful Life Years</th>
<th>Future Renewal Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>K. Kable (CR270628)</td>
<td>2</td>
<td>26357</td>
<td>Helensvale</td>
<td>Allocation of $12,364 from Division 2 Concerts and Functions 2016-17 to fund the 2016 Race the Vale event to be held on 4 November. The event commences at the Helensvale State High School and finishes at the Helensvale Library. The event will be coordinated by 'The Events Agency'.</td>
<td>12,364</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>2</td>
<td>R. Hatton (CR262824)</td>
<td>3</td>
<td>TBA</td>
<td>Tallara Street, Coombabah</td>
<td>Construct a 360m x 1.8m wide asphalt path from Chiba Street to Tallara Street within Chiba Park.</td>
<td>54,600</td>
<td>820</td>
<td>15</td>
<td>54,600</td>
</tr>
<tr>
<td>3</td>
<td>R. Hatton (CR266264)</td>
<td>3</td>
<td>TBA</td>
<td>Tallara Street, Coombabah</td>
<td>Construct an 80m x 1.8m wide asphalt path from Tallara Street to the existing (adjacent to the creek), within Brady Park.</td>
<td>24,400</td>
<td>366</td>
<td>15</td>
<td>24,400</td>
</tr>
<tr>
<td>4</td>
<td>L. Bennett (CR266868)</td>
<td>4</td>
<td>26141</td>
<td>Ashton Street, Labrador</td>
<td>Increase the allocation for project #26141, Cooke Murphy Oval Carpark Upgrade by $10,400 from $22,400 to $32,800 following the final estimate.</td>
<td>10,400</td>
<td>200</td>
<td>25</td>
<td>32,800</td>
</tr>
<tr>
<td>5</td>
<td>B. McNally (CR265243)</td>
<td>8</td>
<td>26512</td>
<td>Leagues Club Drive, Nerang</td>
<td>Increase the allocation for project #26512, Netball Amenities Block within Glenon park by $22,000 from $7,500 to $29,500 following the increase in scope to include the required upgrade of the sewer pump station.</td>
<td>22,000</td>
<td>500</td>
<td>20</td>
<td>29,500</td>
</tr>
<tr>
<td>#</td>
<td>Name</td>
<td>Project Code</td>
<td>Location</td>
<td>Description</td>
<td>Allocation Before</td>
<td>Maintenance</td>
<td>Duration</td>
<td>Allocation After</td>
<td></td>
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<td>-----------------------------------------------------------------------------</td>
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<td>------------------</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>J. McIlveen (CR244211)</td>
<td>26257</td>
<td>Tolga Road, Bonogin</td>
<td>Increase the allocation for project #26257 by $6,000 from $40,000 to $46,000 for the construction of a shade sail over the existing playground within Wyangan Valley Park.</td>
<td>6,000</td>
<td>375</td>
<td>15</td>
<td>46,000</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>T. Harding (CR268046)</td>
<td>TBA</td>
<td>Bundall</td>
<td>Street tree planting within Argyle Crescent and Lothian Avenue.</td>
<td>20,000</td>
<td>1,300</td>
<td>20</td>
<td>20,000</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>S. Goodear (CR260687)</td>
<td>TBA</td>
<td>Barden Ridge Road, Reedy Creek</td>
<td>Construct a park shelter and install 2 x park benches adjacent to the dog exercise area within Tourmaline Reserve.</td>
<td>40,000</td>
<td>2,320</td>
<td>30</td>
<td>40,000</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>D. Attard (CR242628 &amp; 269830)</td>
<td>25925</td>
<td>Michel Drive, Currumbin Waters</td>
<td>Increase the allocation for project #25925, Concrete path within Preston Park by $13,500 from $28,000 to $41,500 following an updated estimate.</td>
<td>13,500</td>
<td>240</td>
<td>50</td>
<td>41,500</td>
<td></td>
</tr>
</tbody>
</table>

Sub Total: 6,121
Cumulative Total: 24,223

* Cumulative total is the total value of the additional annual operational maintenance costs for local area works funded Community assets submitted to Council for notation for the 2016-17 financial year as at the date of this report.
### CITY OF GOLD COAST

**CAPITAL WORKS PROGRAM ESTIMATE SUMMARY**

<table>
<thead>
<tr>
<th>Project Number:</th>
<th>CR262824</th>
<th>Fiscal Year:</th>
<th>2016-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Name:</td>
<td>Pathway Upgrade Chiba Park, Coombabah</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Responsibility Centre:</td>
<td>CI3260</td>
<td>Project Status:</td>
<td></td>
</tr>
<tr>
<td>Project Description:</td>
<td>Fpth Upgrade Chiba Pk 360 x 1.8 m asphalt/concrete from Tallara St to Chiba St</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cost Centre:</td>
<td>1001502</td>
<td>Project Use:</td>
<td>Non - Recurrent</td>
</tr>
<tr>
<td>Other Responsibility Centre:</td>
<td>CI3270</td>
<td>Electoral Division:</td>
<td>3</td>
</tr>
<tr>
<td>Project Manager:</td>
<td>Brian Castelijn</td>
<td>Unique ID:</td>
<td>N/A</td>
</tr>
<tr>
<td>File Part No.:</td>
<td>PN14816/16(P1)</td>
<td>iSPOT Folder #:</td>
<td>55301305</td>
</tr>
<tr>
<td>Design Project Officer:</td>
<td>Brian Castelijn</td>
<td>Date:</td>
<td>22 July 2016</td>
</tr>
<tr>
<td>Estimated By:</td>
<td>Brian Castelijn</td>
<td>Remarks:</td>
<td></td>
</tr>
<tr>
<td>Client:</td>
<td>Infrastructure Delivery - Project Management Unit</td>
<td>Construction Methodology:</td>
<td></td>
</tr>
<tr>
<td>Design Project Officer:</td>
<td>Brian Castelijn</td>
<td>Funding (WOC/DIV):</td>
<td>DIV</td>
</tr>
<tr>
<td>Estimated By:</td>
<td>Brian Castelijn</td>
<td>Date:</td>
<td>22 July 2016</td>
</tr>
<tr>
<td>Drawing No.(s):</td>
<td>Sketches.</td>
<td>Remarks:</td>
<td></td>
</tr>
<tr>
<td>Construction Methodology:</td>
<td></td>
<td>Remarks:</td>
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#### ESTIMATE

<table>
<thead>
<tr>
<th>WBS Task No.</th>
<th>CHARGEABLE</th>
<th>ESTIMATE AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Underground Stormwater Construction</td>
<td>2250</td>
<td>YES</td>
</tr>
<tr>
<td>Roadworks (Roads &amp; Carparks)</td>
<td>1150</td>
<td>YES</td>
</tr>
<tr>
<td>Pathways</td>
<td>5000</td>
<td>YES</td>
</tr>
<tr>
<td>Site Improvements Other</td>
<td>3120</td>
<td>YES</td>
</tr>
<tr>
<td>Locating Utilities/Underground Services</td>
<td>8590</td>
<td>YES</td>
</tr>
<tr>
<td>Provisional Amount</td>
<td>9020</td>
<td>YES</td>
</tr>
<tr>
<td>Establishment</td>
<td>9030</td>
<td>YES</td>
</tr>
<tr>
<td>Service Alteration</td>
<td>9050</td>
<td>YES</td>
</tr>
<tr>
<td>Environmental Control</td>
<td>9060</td>
<td>YES</td>
</tr>
<tr>
<td>Traffic Control</td>
<td>9070</td>
<td>YES</td>
</tr>
<tr>
<td>Earthworks</td>
<td>9080</td>
<td>YES</td>
</tr>
<tr>
<td>Internal Delivery Supervision (Maint. / Const.)</td>
<td>9000</td>
<td>YES</td>
</tr>
<tr>
<td><strong>TOTAL COSTS =</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ITEM 3
CITY LIBRARIES
CHRISTMAS AND NEW YEAR OPENING HOURS FOR BRANCH LIBRARIES 2016-2017
CS105/221/06/09(P1)

1 BASIS FOR CONFIDENTIALITY

Not Applicable.

2 EXECUTIVE SUMMARY

Not Applicable.

3 PURPOSE OF REPORT

The purpose of this report is to seek Council approval for reduced opening hours at City of Gold Coast (City) branch libraries over the 2016-17 Christmas/New Year period when public use of the facilities is expected to be reduced.

4 PREVIOUS RESOLUTIONS

Ex Minute G15.1020.018

That Committee Recommendation CC15.1008.003 be adopted, with a change to Part 1b, such that it reads in its entirety as follows:

1 That Council approve the proposed 2015-16 Christmas/New Year opening hours as follows:
   a That all branch libraries close on the gazetted public holidays of Friday 25 December (Christmas Day), Monday 28 December (Boxing Day), and Friday 1 January (New Year’s Day holiday).
   b That those branch libraries that usually remain open until 6pm or later on weekdays (Broadbeach, Burleigh Waters, Elanora, Helensvale, Nerang, Robina, Runaway Bay, Southport and Upper Coomera) and will close at 5pm between Christmas and New Year, except for Christmas Eve (Thursday 24 December) and New Year’s Eve (Thursday 31 December) when closing time will be at 3pm.
   c That branch libraries close on the non-gazetted days of Saturday 26 December and Sunday 27 December.
   d That the Mobile Library Service does not operate from Friday 25 December through to Friday 1 January 2016, and resumes standard operating hours on Saturday 2 January 2016.

2 That the public be notified of the changes to operating hours in advance through:
   a Notices posted prominently at the branch libraries.
   b Council’s telephone hold message.
   c Council’s website.

5 DISCUSSION

For several years, City branch libraries have closed or operated on reduced hours over the Christmas/New Year period on the basis that demand for services are reduced at this time. The decision to reduce operating hours is supported by statistics of library use collected over
the past few years which show reduced patronage of the branch libraries during this period. It should also be noted that following last year's reduced hours; no complaints were recorded from the public. This is most likely attributable to the minimal changes involved, increased loan allowances and more flexible lending policies applied over this period, the availability of after-hours return facilities available for customers, and advanced publicity regarding the changes to the opening hours.

In previous years, the mobile library service has experienced low patronage during the week between the Christmas/New Year period and it is not considered cost effective to run the service at this time as staff and equipment are under-utilised. In addition, holiday period road traffic also causes problems in meeting the mobile library schedule. To minimise public inconvenience, customers at stops affected by such a change are provided the option of borrowing additional material in the weeks leading up to Christmas to meet their needs over the holiday period.

The proposed changes to library opening hours during the 2016-17 Christmas/New Year period are as follows:

a That all branch libraries close on gazetted public holidays Sunday 25 December (Christmas Day), Monday 26 December (Boxing Day), Tuesday 27 December (additional Boxing Day holiday) and Sunday 1 January 2017 (New Year's Day holiday).

b That all branch libraries close on Saturday 24 December 2016.

c That those branch libraries that usually remain open until 6pm or later on weekdays (Broadbeach, Burleigh Waters, Elanora, Helensvale, Nerang, Robina, Runaway Bay, Southport and Upper Coomera) close at 5pm between Wednesday 28 December and Friday 30 December 2016.

d That the Mobile Library Service does not operate from Saturday 24 December 2016 through to Sunday 1 January 2017, and resumes the usual timetable on Monday 2 January 2017.

6 ALIGNMENT TO CORPORATE PLAN AND OPERATIONAL PLAN

This initiative is aligned with the following theme and outcomes of the City Vision and Gold Coast 2020 Corporate Plan.

Supporting the Delivery of Gold Coast 2020
B We manage the city responsibly
   Our stewardship of the city provides value for money for ratepayers.

7 GOLD COAST 2018 COMMONWEALTH GAMES™ IMPACT

Not applicable.

8 FUNDING AND RESOURCING REQUIREMENTS

Budget/Funding Considerations

Funding for advertising closure is available in CS4100.
ITEM 3 (Continued)
CHRISTMAS AND NEW YEAR OPENING HOURS FOR BRANCH LIBRARIES 2016-2017
CS105/221/06/06(P1)

9  RISK MANAGEMENT

Not Applicable.

10  STATUTORY MATTERS

Not Applicable.

11  COUNCIL POLICIES

Not Applicable.

12  DELEGATIONS

Not Applicable.

13  COORDINATION & CONSULTATION

<table>
<thead>
<tr>
<th>Name and Title of the Stakeholder Consulted</th>
<th>Directorate or Organisation</th>
<th>Is the Stakeholder Satisfied With Content of Report and Recommendations (Yes/No) (comment as appropriate)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library staff</td>
<td>Community Services</td>
<td>Yes</td>
</tr>
<tr>
<td>Corporate Communications</td>
<td>Office of the CEO</td>
<td>Yes</td>
</tr>
</tbody>
</table>

14  STAKEHOLDER IMPACTS

External/community stakeholder Impacts

- Library customers will be unable to access the physical collection of books on closed days.
- Library customers will be advised that extended loan periods are available over the Christmas period.
- Access to online and electronic collections will be available through internet access.

Internal (Organisational) Stakeholder Impacts

No concerns raised by internal stakeholders.

15  TIMING

Promotion of amended open hours will begin on Monday 14 November 2016, giving customers six weeks' notice of the changes. Flexible loan limits will commence a fortnight prior to the Christmas period and library items will not be due for return on closed days.

16  CONCLUSION

City Libraries seeks Council's approval for reduced branch library opening hours over the 2016-17 Christmas/New Year period as per the following recommendation.
ITEM 3 (Continued)
CHRISTMAS AND NEW YEAR OPENING HOURS FOR BRANCH LIBRARIES 2016-2017
CS105/221/06/06(P1)

17 RECOMMENDATION

It is recommended that Council resolves as follows:

1 That Council approve the proposed 2016-17 Christmas/New Year opening hours as follows:

   a That all branch libraries close on gazetted public holidays Sunday 25 December (Christmas Day), Monday 26 December (Boxing Day), Tuesday 27 December 2016 (additional Boxing Day holiday) and Sunday 1 January 2017 (New Year’s Day holiday).

   b That all branch libraries close on Saturday 24 December 2016.

   c That those branch libraries that usually remain open until 6pm or later on weekdays (Broadbeach, Burleigh Waters, Elanora, Helensvale, Nerang, Robina, Runaway Bay, Southport and Upper Coomera) close at 5pm between Wednesday 28 December and Friday 30 December 2016.

   d That the Mobile Library Service does not operate from Saturday 24 December 2016 through to Sunday 1 January 2017, and resumes the usual timetable on Monday 2 January 2017.

2 That the public be notified of the changes to operating hours in advance through:

   a Notices posted prominently at the branch libraries.

   b Notices posted on Libraries social media platform and library catalogue.

   c Council’s telephone hold message.

   d Council’s website.

Author: Alison Kemp
Executive Coordinator
Library Customer Services
22 September 2016

Authorised by: Alison Ewens
Director Community Services

TRACKS REF: #57750694
ITEM 3 (Continued)

CHRISTMAS AND NEW YEAR OPENING HOURS FOR BRANCH LIBRARIES 2016-2017

COMMITTEE RECOMMENDATION CS16.1006.003

moved Cr Tozer seconded Cr PC Young

1 That Council approve the proposed 2016-17 Christmas/New Year opening hours as follows:

   a That all branch libraries close on gazetted public holidays Sunday 25 December (Christmas Day), Monday 26 December (Boxing Day), Tuesday 27 December 2016 (additional Boxing Day holiday) and Sunday 1 January 2017 (New Year’s Day holiday).

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CARRIED
ITEM 4  SAFE AND LIVEABLE COMMUNITIES
YOUTH PLAN 2020 A PLAN TO EMBRACE OUR YOUNG POTENTIAL
CS431/53/21/2020(P1)
Refer 24 page attachment

1 BASIS FOR CONFIDENTIALITY

Not applicable.

2 EXECUTIVE SUMMARY

Not applicable.

3 PURPOSE OF REPORT

The purpose of this report is to present the attached Gold Coast Youth Plan 2020, A plan to embrace our young potential (Gold Coast Youth Plan) to Council for adoption. This plan is presented to Council by the 2015 Junior Mayor Zuzana Harmaniakova.

4 PREVIOUS RESOLUTIONS

Ex Minute CC10.1117.005
That the draft plan Gold Coast City Council Youth Plan 2010-14 be revised for further consideration by the Committee.

5 DISCUSSION

The City of Gold Coast will be experiencing significant growth in the number of young people living in the city over the next 20 years.

In 2014, there were 106,197 young people aged 10 to 24 living on the Gold Coast. Over the next 20 years, the number of young people on the Gold Coast is expected to grow to 169,612 (59.7% increase).

The Gold Coast Youth Plan provides a strategic framework for the delivery of City services to the growing number of young people living in the city. It also identifies what we will continue to provide for young people and the City’s new youth initiatives. To follow in Table 1 is a summary of the new initiatives contained in the plan:

Table 1  New Initiatives: Gold Coast Youth Plan

<table>
<thead>
<tr>
<th>Theme</th>
<th>New Initiative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parks and recreation facilities</td>
<td>Investigate options for Co-Design Youth Programs that enable young people to participate in the design of the spaces they will ultimately inherit.</td>
</tr>
<tr>
<td>Innovation and technology</td>
<td>Establish a Youth Enterprise Hub and Cultural Incubator Space at Helensvale to be a feeder to the Cultural Precinct. It will provide a space and support for mentoring, the development of cultural activities, ideas, and emerging businesses: A co-working space for young people.</td>
</tr>
<tr>
<td>Community safety</td>
<td>Develop an education program for school students to support disaster preparedness based on the City disaster management website.</td>
</tr>
<tr>
<td>Youth engagement</td>
<td>Deliver iFest in 2016-17 which will be an ideas festival to capture the imagination, knowledge and inventive ideas of our young people.</td>
</tr>
</tbody>
</table>
ITEM 4 (Continued)

YOUTH PLAN 2020 A PLAN TO EMBRACE OUR YOUNG POTENTIAL
CS431/53/21/2020(P1)

<table>
<thead>
<tr>
<th>Youth engagement</th>
<th>Develop a multicultural stories program to engage with young people from culturally and linguistically diverse backgrounds to enhance cultural understanding and promote inclusiveness across the city.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth engagement</td>
<td>Engage with young people to seek their views on how technology will shape their future on the Gold Coast.</td>
</tr>
<tr>
<td>Youth engagement</td>
<td>Investigate alternative ways to engage with young people, through the City’s ‘Have Your Say’ program.</td>
</tr>
<tr>
<td>Youth directory</td>
<td>Develop a specific Gold Coast Youth Services Directory that can be downloaded and printed so that young people can quickly and easily find services and facilities.</td>
</tr>
<tr>
<td>Youth directory</td>
<td>Investigate how the local tech industry can be engaged to develop an app so that young people can quickly and easily find information, programs, activities and what’s on.</td>
</tr>
<tr>
<td>Junior Council</td>
<td>Create a Junior Council alumni program for those who want to stay involved with the City of Gold Coast, keep in touch with their former members, and grow their professional networks.</td>
</tr>
<tr>
<td>Junior Council</td>
<td>Expand and complement the Junior Council program by holding a Junior Leaders Day in October 2016. The Junior Leaders Day will offer students an opportunity to attend a day of inspiration and mentoring with a civic focus.</td>
</tr>
<tr>
<td>Heritage</td>
<td>Investigate the development of a program that supports the involvement of young people in local museums and encourages ownership of the City’s heritage.</td>
</tr>
</tbody>
</table>

6 ALIGNMENT TO THE CORPORATE PLAN, CORPORATE STRATEGIES AND OPERATIONAL PLAN

The City’s vision for young people as outlined in the Gold Coast Youth Plan is structured around the themes of the City’s Gold Coast 2020 (corporate plan) as outlined in Table 2 below.

Table 1 Gold Coast Youth Plan Themes

<table>
<thead>
<tr>
<th>City Vision</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inspired by lifestyle. Driven by opportunity.</strong></td>
</tr>
<tr>
<td><strong>Place</strong></td>
</tr>
<tr>
<td><strong>Prosperity</strong></td>
</tr>
<tr>
<td><strong>People</strong></td>
</tr>
</tbody>
</table>

Furthermore, the plan confirms the City’s ongoing commitment to its Youth Program including, but not limited to, National Youth Week (NYW) and Junior Council as per Gold Coast 2020 (Section 3.2): Develop and implement the City’s Youth Program including Youth Week and Junior Council).
ITEM 4 (Continued)

YOUTH PLAN 2020 A PLAN TO EMBRACE OUR YOUNG POTENTIAL

CS431/53/21/2020(P1)

The Gold Coast Youth Plan also includes various City programs and activities that are contained in the following corporate strategies and plans:

- Gold Coast Sport Plan 2013-2023
- Gold Coast Surf Management Plan
- Nature Based Recreation Plan 2015-2025
- Gold Coast City Transport Strategy 2013
- Accessible and Inclusive City Action Plan 2014-2019
- Koala Conservation Plans
- Economic Development Strategy 2013-2023
- Gold Coast Road Safety Plan 2015-2020

7 GOLD COAST 2018 COMMONWEALTH GAMES™ IMPACT

The Gold Coast Youth Plan supports the Gold Coast 2018 Commonwealth Games™ (GC2018) legacy strategy. There are a number of initiatives listed in this plan that promote increased participation by young people in GC2018 which will contribute to ensuring GC2018 has lasting benefits for young people on the Gold Coast.

For example, the City has commenced a Young Leaders Embracing 2018 initiative. This reference group aims to create awareness of, participate in, and promote opportunities relating to GC2018 and its legacy outcomes. It is through this initiative that the City will provide opportunities for young people to contribute to the delivery of the signature action as outlined in its Gold Coast 2020 (Section 1.8): Ensuring that Commonwealth Games live sites are developed to improve open space activities for youth.

8 FUNDING AND RESOURCING REQUIREMENTS

All of the abovementioned new initiatives can be commenced using existing budget allocations. Any additional projects that may emerge from these new initiatives will be subject to the City’s annual budget process.

9 RISK MANAGEMENT

Mitigates risk CO000443: Socially isolated residents resulting in low resilience and poor ability to withstand threats to health and wellbeing.

10 STATUTORY MATTERS

Not applicable.

11 COUNCIL POLICIES

Not applicable.

12 DELEGATIONS

Not applicable.

13 COORDINATION & CONSULTATION

The City’s Executive Leadership Team, relevant managers and City staff were consulted in the development of the Gold Coast Youth Plan.
ITEM 4 (Continued)
YOUTH PLAN 2020 A PLAN TO EMBRACE OUR YOUNG POTENTIAL
CS431/53/21/2020(P1)

The city’s young people were involved in the development of the Gold Coast Youth Plan through Junior Council, NYW activities, and city-wide engagement with youth service providers. Continuing to develop ways to listen, hear and include young people’s ideas and thoughts in City initiatives is a key part of this plan.

14 STAKEHOLDER IMPACTS

External / Community Stakeholder Impacts

• The delivery of services outlined in the Gold Coast Youth Plan will contribute to achieving the City’s vision for young people as outlined in Table 1 above.

• Young people, other residents and community organisations will have improved access to information about City services available to young people.

Internal (Organisational) Stakeholder Impacts

• The Gold Coast Youth Plan will assist in coordinating the planning and delivery of services to young people across City directorates and branches.

• The Gold Coast Youth Plan provides an opportunity to more effectively promote the wide variety of City services available to young people.

15 TIMING

The City will continue to provide all of the services outlined in the Gold Coast Youth Plan. In relation to the new initiatives, an implementation plan will be developed that will be reviewed each year when preparing the City budget.

16 CONCLUSION

The Gold Coast Youth Plan provides a strategic framework for the delivery of City services to the growing number of young people living in the city. It also identifies what we will continue to provide for young people and a variety of new youth initiatives. Its adoption will support a coordinated approach to the planning and delivery of services to young people on the Gold Coast.

17 RECOMMENDATION

It is recommended that Council resolves as follows:

That Council adopt the attached plan, Gold Coast Youth Plan 2020, A plan to embrace our young potential.

Author: Authorised by:
Donna Matulis Alison Ewens
Senior Youth Officer Director Community Services
16 September 2016

TRACKS REF: 57645944
ITEM 4 (Continued)
YOUTH PLAN 2020 A PLAN TO EMBRACE OUR YOUNG POTENTIAL
CS431/53/21/2020(P1)

RECOMMENDATION CHANGED AT COUNCIL MEETING 18 OCTOBER 2016

COMMITTEE RECOMMENDATION CS16.1006.004
moved Cr McDonald seconded Cr La Castra

That Council adopt the attached plan, Gold Coast Youth Plan 2020, A plan to embrace our young potential.

CARRIED

COUNCIL MEETING 18 OCTOBER 2016

RESOLUTION G16.1018.010 moved Cr La Castra seconded Cr McDonald

That Committee Recommendation CS16.1006.004 be adopted with the addition of part 2 such that it reads in its entirety as follows:-

1 That Council adopt the attached plan, Gold Coast Youth Plan 2020, A plan to embrace our young potential.

2 That a copy be supplied to Study Gold Coast as a tool to further promote the City of Gold Coast.

CARRIED UNANIMOUSLY

Note: The above item was dealt with following 8.1.
Contents

Mayor’s message 3
Junior Mayor’s message 3
City of Gold Coast 4
City Vision and Gold Coast Youth Plan 2020 5
Listening to our young people 6
Gold Coast 2018 Commonwealth Games™ 7
Who are our young people? 8
  Youth population 8
  Education and employment 8
  Technology 8
Place 9
  Places to be active and engaged 9
  Opportunities to enjoy our beaches and hinterland 10
  Accessible, well-connected places 11
  Opportunities to preserve our natural environment 12
Prosperity 14
  Opportunities to be lifelong learners 14
  Employment pathways using innovation and technology 14
  Access to further education and training opportunities 16
People 17
  A safe city 17
  A city that values young people 18
  Opportunities to participate in civic leadership 20
  Opportunities to participate in Gold Coast culture 21
Delivering the Gold Coast Youth Plan 2020 23

Accessibility is important to us. For other formats of this item contact us on 1300 GOLD COAST.
A plan to embrace our young potential

**Mayor’s message**

Ours is a young city, we have energy and drive, a spirit that is young at heart. In delivering this plan we will embrace promise, we’ll work with partners to deliver services and programs and create a network of support and encouragement that meets your needs. I want to continue to create new opportunities for you as you grow into young adults. With a sound economy and unrivalled lifestyle, our city will become the best place in Australia to live, learn and earn for people of all ages. I have never been more excited about the opportunities ahead. There is nothing more important than leaving a great legacy for you our future leaders.

You have unlimited potential, imagination and creativity. With your energy and enthusiasm we can make the Gold Coast’s future even more vibrant. With a plan in place we’ll know where we are heading, and what it will look like when we get there. Together we can imagine, create and deliver a prosperous city you will be proud to call home.

Tom Tate
Mayor

**Junior Mayor’s (2015) message**

In 2050 I’ll be 51. Today’s 12 year olds will be 47 and there will be 1.2 million people on the Gold Coast. What the City of Gold Coast plans for today will shape my future. As part of Junior Council, we found out what was important to our young people. The things I and other young people value aren’t that different to what’s important to everyone, no matter their age. Like other young people my family, my friends, my health, my career are very important parts of my life.

Our city is on the verge of some exciting projects. The unfolding Cultural Precinct is just one of the opportunities that I’d like my peers involved in for the future of our city. Junior Council is just one way to find out more, have your say and foster a sense of pride for the Gold Coast. I’d love to see the ideas in this plan become a reality. Having a plan today means the City is on its way to making this happen well before 2050. As a young person I love the Gold Coast because it provides so many opportunities and support that enable you to do what you want to do and to turn those dreams and passions into a reality.

Zuzana Harmaniakova
Junior Mayor (2015)
City of Gold Coast

The Gold Coast Youth Plan 2020 will promote and guide the City of Gold Coast's (City) work with young people. Our City works in partnership with other levels of government and our community to:

- respond to the needs and aspirations of our young people
- provide safe and accessible parks and open spaces
- provide sport and recreation opportunities, community and youth centres, and libraries
- facilitate the connection between young people and their community
- reduce barriers to young people’s participation in community life
- promote the achievements and contribution of young people
- provide opportunities for our young people to participate in civic activities
- support opportunities for education and employment
- support government agencies and other organisations working with our young people.

The City works closely with private and public high schools and a youth network of more than 200 not-for-profit, voluntary, community and private organisations. These organisations deliver specialised counselling services, accommodation, alternative education, training, life skills development and support for young people. We acknowledge the critical role they play in the lives of our young people.

All of the City’s work is informed by best practice processes for engaging and working with young people, the Queensland Family and Child Commission Act 2014, Working with Children (Risk Management and Screening) Act 2000, and associated risk management guidelines and other relevant legislation and standards.
City Vision and Gold Coast Youth Plan 2020

Our City Vision, ‘Inspired by lifestyle. Driven by opportunity.’ has three themes — place, prosperity, and people.

City Vision
Inspired by lifestyle. Driven by opportunity.

Gold Coast 2020

Place
Our city provides a choice of liveable places
We live in balance with nature
We have sustainable solid and liquid waste disposal
We have fast, frequent and reliable public transport
We are an active digital city
Our modern centres create vibrant communities
Everyone can enjoy a beach experience
Our city benefits from a great Gold Coast 2018 Commonwealth Games™

Prosperity
Our city is innovative and grows successful businesses
We have a thriving cultural economy
We have infrastructure that supports productivity and growth
We are a city with a strong and globally competitive business environment
We are a globally recognised tourism destination
We are an emerging world-class business destination

People
Our city is safe
We are proud of our city
Our community is inclusive and supportive
Our city embraces culture every day
We are a highly skilled community
We are an active community

Supporting the delivery of Gold Coast 2020
We plan for the future of the city
We manage the city responsibly
The Gold Coast Youth Plan 2020 is structured around these themes and identifies what we will continue to provide for young people and our new initiatives.

**City Vision**
Inspired by lifestyle. Driven by opportunity.

**Place**
A city of accessible and well-connected places where young people can be active and enjoy the coast, hinterland and sunshine.

**Youth Plan 2020**
A safe, inclusive and vibrant community for all young people with a strong sense of identity and pride.

**Prosperity**
A city of skilled, smart and savvy young people.

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**Listening to our young people**

Our city’s young people were involved in the development of the Gold Coast Youth Plan 2020 through Junior Council, youth week activities, and city-wide engagement with youth service providers. Continuing to develop ways to listen, hear and include young people’s ideas and thoughts in City initiatives is a key part of this plan.

We asked young people what they’re interested in, concerned about, and their plans for the future. Some young Gold Coasters said they were interested in communicating through social media, playing sport, music and being with friends and family. They’re worried about the future (work/career/opportunity), coping with stress and school/study problems, drugs and alcohol, the environment, self-image, bullying, discrimination, and getting to where they want to go. Access to safe, affordable accommodation was also identified as a key concern for some young people. Many young people liked the beach, parks, theatre, theme parks, festivals, shopping centres, markets and our culture.

More than half of the students asked want to spread their wings after school, travelling to other cities and parts of the world and just under half think it’s perfect here, and they see their future on the Gold Coast. This reflects national trends. A significant number of young people nationally also see family responsibilities and physical or mental health as potential barriers to achieving their study/work goals.
The Gold Coast 2018 Commonwealth Games™ (GC2018) is a once-in-a-generation opportunity and will deliver the following benefits for young people and the wider Gold Coast community:

- a $2 billion economic injection
- $200 million in new sporting and community infrastructure
- up to 30,000 full-time equivalent jobs
- global exposure to a television audience of one billion+
- major tourism boost with 100,000+ visitors during GC2018 and $270 million+ to state/local economy (based on figures from the Melbourne 2006 Commonwealth Games)
- attraction of other major sporting events
- national and international sports training camps
- public domain improvements, upgrades to Southport and Broadbeach Malls, tree planting, street-scaping, road and footpath upgrades, community health and safety initiatives
- volunteering opportunities.

GC2018 is more than a spectacular sporting event. It is an opportunity to secure positive and lasting benefits. In 2013 the City of Gold Coast, with the Queensland Government, asked the community what lasting benefits they wanted from GC2018. The feedback received from community groups, sporting organisations, businesses, the tourism industry, and the general public contributed to the development of the GC2018 legacy strategy.

**Embracing our Games legacy**

Queensland’s legacy for the GC2018 was officially launched in 2014.

The Gold Coast Youth Plan 2020 supports the GC2018 legacy strategy. There are a number of initiatives listed in this plan that promote increased participation by young people in GC2018 which will contribute to ensuring GC2018 has lasting benefits for young people on the Gold Coast.
Who are our young people?

Youth population

In 2014 there were 106,197 young people aged 10 to 24 years living on the Gold Coast, representing almost 20 per cent of the total population. The areas with the highest numbers of young residents aged 10 to 24 years are Southport (7001), Upper Coomera-Willow Vale (6345), and Robina (4782).1

In the next 20 years, the number of young people on the Gold Coast is expected to grow to 169,612. By 2036, it is projected that areas within the northern Gold Coast will have the highest number of young people: Coomera will have 18,646 residents aged 10 to 24 years, followed by Southport (13,194) and Upper Coomera-Willow Vale (11,300).2

There is a diverse community of young people living on the Gold Coast as demonstrated by the following key statistics:3

- 2 per cent identified as Aboriginal or Torres Strait Islander
- 22.1 per cent were born overseas
- almost 7000 speak a language other than English at home. The main languages are Mandarin, Japanese and Korean
- 10,000 young people aged 15-24 are volunteers
- one in five people who are homeless on the Gold Coast are aged 10 to 25 years4
- 1448 young people need assistance in their day to day lives due to a disability.5

Education and employment

In 2011, around 55% of young people were attending an educational institution with 14.6% attending university.6

Today our students have a choice of three universities, Griffith University, Bond University, and Southern Cross University.

In addition, almost 5% of young people were attending a technical and further education institution.

In 2016 there were approximately 50,600 young people aged 15-24 employed on the Gold Coast and the unemployment rate was 12.6 per cent.7

Technology


Generation Y and Generation Z are tech savvy with young people aged 18-24 checking their phone more than 50 times a day.8

3/4 of young people reach for their smartphone within 15 minutes of waking up.3

1. Australian Bureau of Statistics, Population by Age and Sex, Regions of Australia, 2014 (Cat. no. 3535.0)
5. Communities of Interest – 12-25 yrs prepared by .id using ABS Census 2011
6. Communities of Interest – 12-25 yrs prepared by .id using ABS Census 2011
7. ABS Monthly Labour Force Survey – Main Indicators by Age and Region 2016
Place

A city of accessible and well-connected places where young people can be active and enjoy the coast, hinterland and sunshine.

Gold Coast is a place known for its lifestyle. Our subtropical climate brings us approximately 260 days of sunshine each year. With more than 42 kilometres of oceanways and 57 kilometres of sandy beaches in our linear city, we’re living in one of the most bio-diverse and beautiful cities in Australia.

As our city grows it is important that young people continue to have access to a variety of places so they can enjoy and participate in the Gold Coast lifestyle. These places include facilities that provide recreation activities, and the natural environment. For young people to utilise these places throughout the city, they need to be accessible, well-connected and safe. Given the value of our beaches and hinterland, it is also important to provide opportunities for young people to help preserve our natural environment.

“I really love the variety of experiences the coast brings with the hinterland, sunshine and the coast. Being in the sun every day, being able to get out of the house and be active and have that active lifestyle.” – Peta

Places to be active and engaged

Parks and recreation facilities

The City of Gold Coast has an extensive network of parks for people of all ages to use. In total we have 2200 parks across our city. Many of these parks have sport and recreation facilities, and there are 200 sports fields located across the city. Over the next 10 years the City will be investing significant funds into projects that improve our parks and facilities including new sport and recreational fields in the northern Gold Coast, sporting venues for GC2018, and parkour facilities that will provide active recreation opportunities for young people.

Young people are also able to access 13 skateparks and 12 BMX tracks which cater for the beginner right through to advanced riders. These are delivered in 17 locations across the city, including the world-renowned Pizzey Park bowl, the Nerang Skate Park under lights every night, and the Upper Coomera Adventure Parklands. In addition to these facilities, the City also conducts skate competitions and BMX workshops for young people through its Active and Healthy Program and School Holiday Activity Program (up to 18 years).

The City of Gold Coast has agreements with over 400 clubs to use local sports fields and recreation facilities across the city. Our young people can join these clubs with many hosting both organised and social competitions throughout the year. The City continues to work in partnership with the local community to help establish and build strong sport and recreation clubs and organisations. This commitment plays a vital role in improving the health and wellbeing of Gold Coast young people.

Physical activity programs

We are committed to encouraging people to enjoy a more active lifestyle. An objective in the Gold Coast Sport Plan 2013-2033 is to grow participation in sport and recreation within the city and lead the way in becoming Australia’s most active and healthy, sport and lifestyle city. Under this objective, the City has committed to expand, deliver and promote youth programs and youth activation plans to reduce barriers and encourage increased participation in sport and recreation for our young residents and visitors.¹⁰

Community and youth centres

We have 44 Community and Youth centres providing a diverse range of accessible social, recreational, educational and cultural services and programs. After school and school holiday programs operate from various community centres. The after school program provides a fun place to meet and hang out with local young people, listen to music, play sport games, board games, ping pong and pool.

There are also opportunities for skill development activities such as learner driver preparation, homework assistance and resume development. These programs run from the Runaway Bay Youth Centre, Pacific Pines Community Hub, Thrower House, and Upper Coomera Centre. These centres also run school holiday programs which include a range of physical and creative activities. Runaway Bay Youth Centre and Helensvale Cultural Centre also offer rehearsal spaces and recording studios for hire to support our up and coming musicians.

Young people on the Gold Coast are also encouraged to participate in the many sporting, recreation, cultural and welfare programs delivered by our four Police Citizens Youth Clubs (PCYC) across the city (Nerang, Ashmore, Broadbeach Waters and Natural Bridge).11

Libraries

City Libraries encourage our young people to be library members and to participate in programs that assist them in becoming fully engaged and connected local residents. Programs are delivered throughout the year at all libraries in conjunction with several major city-wide events that focus on our priorities of learning, innovation and personal development. The 13 branch libraries across the city offer modern and comfortable facilities, free computer and wifi use. Our libraries also offer vast collections including the latest popular titles, magazines, music, movies and spaces to learn, collaborate and connect. Membership and participation in programs is free.

Opportunities to enjoy our beaches and hinterland

Our beaches and hinterland are central to the Gold Coast lifestyle and the City has various strategies to ensure young people have opportunities to enjoy the natural environment.

Surfing

Surfing is a popular recreational activity for young people and part of our Gold Coast lifestyle. The Gold Coast Surf Management Plan recognises that surfing is a key part of the Gold Coast economy and culture. It is envisaged that the implementation of this plan will allow surfers of all ages to enjoy the city’s remarkable surf and beaches now and into the future, and allow surfers to make educated and informed choices about where they surf to maximise their enjoyment.12

11. www.pcyc.org.au/AboutUs
Accessible, well-connected places

It is important that all of the places that young people use throughout the city are well-connected and easily accessible. The Gold Coast City Transport Strategy 2031 is the City’s blueprint for the transport network over the next 20 years, with a focus on the years leading up to the GC2018. This strategy will guide transport policy and future investment decisions. It will ensure transport funding is allocated to deliver maximum benefits for our city, protect our lifestyle and keep our economy strong. There are many key outcomes in this strategy, particularly in relation to public transport and active transport that will benefit young people on the Gold Coast into the future.14

For example, the city is committed to improving the quality of the public transport system so it provides an attractive alternative to the car. By 2031, we aim to have 80 per cent of Gold Coast residents within a 10 minute walk of frequent, all-day services. As key users of public transport, this will enable young people to easily move around our city using a city-wide, multimodal, high-frequency public transport network.

This strategy also encourages all Gold Coast residents and visitors to choose walking, cycling and public transport to reduce congestion, improve air quality and be healthier. To achieve this change in travel behaviour amongst young people, we are targeting primary schools, high schools and workplaces that have high numbers of young people.

The Gold Coast's Accessible and Inclusive City Action Plan 2014-201915 contains a number of key actions that will contribute to ensuring that local areas are accessible and well-connected for young people with a disability. One of the outcomes of the plan is that our community facilities and buildings are inclusive and accessible. This means that young people with a disability can access the same facilities as others, for example our youth programs held at the Upper Coomera Centre, or Homework Club at the Southport Library. Our swimming pools have accessible features so that people with a disability can enjoy our pools. We will continue to improve access to our buildings and facilities to make them accessible for all.

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Opportunities to preserve our natural environment

To ensure our local places can be enjoyed by future generations, we need to live in balance with nature and look after the future of the city’s rainforest, bushland, waterways and open space.

There are many opportunities for young people to volunteer and get involved in environmental education, rehabilitation and conservation activities in order to preserve our valuable natural places across the city. Some of these opportunities are outlined below.

Green Army
The City partners with the Federal Government to deliver various Green Army projects which provide environmental and conservation workplace training. The Green Army is open to school leavers, gap year students, graduates, and job seekers aged between 17 and 24 who are interested in gaining practical training and experience while being paid to work in the local environment. Some of the projects young people have assisted with through this program include the planting of 12,000 native trees, shrubs and grasses at Robina City Parklands adjacent to Mudgeeraba Creek, restoration and native tree planting at the Coombabah Lakelands Conservation Area, and the development of an Aboriginal story garden at the Gold Coast Regional Botanic Gardens.

Healthy Waterways
The City is a member of the Healthy Waterways organisation which works to protect and improve South East Queensland’s waterways. Through this organisation we are working on projects across the city to improve and maintain waterway health. Our young people are involved in a number of these initiatives. For example, Griffith University on the Gold Coast is trialling Water on Tap – the first vending machine in Australia to dispense both reusable water bottles and free chilled water in response to the issue of plastic pollution and to protect the future of the city’s waterways.16

Catchment Management
The City’s Catchment Management Unit (CMU) provides in-kind support to the Gold Coast Catchment Association (GCCA) and its volunteer groups which are involved in a range of activities including tree planting, weed management, citizen science and various other educational initiatives. Specifically, events such as the Gold Coast’s Biggest Tree Planting Day, Catchment Crawl and Clean Up the Pin have previously recorded numerous participants aged under 25 years. CMU also manages the WaterWatch Contract, a community service that engages with early learning centres, primary schools, high schools, universities and community groups to educate participants on our catchments and the importance of healthy waterways. This is conducted via the investigation of biological indicators and physical-chemical parameters of waterways within Gold Coast catchment areas.

16. healthywaterways.org/watertap
Beaches to Bushland Landcare Program

The City provides a platform for young people to foster a connection with our natural environment through the hands on Beaches to Bushland Landcare program. The program encourages active community involvement and ownership of our natural assets through volunteer tree planting and environmental weed control sessions. The program also support schools, universities and junior Landcare events aimed at connecting youth.

NaturallyGC

The City partners with and supports a range of organisations that provide environment based activities and education sessions for young people through the NaturallyGC program. Young people can be involved in a number of activities from nature based recreation, tree planting, kids nature play, wildlife encounters and more.

Koala conservation

Young people can also participate in initiatives under the City’s Koala Conservation Plans for our important koala populations across the city. These plans include programs and actions to help inform the community about threats to our local koala population and engage local residents in conservation efforts. A Koala Conservation Education program has also been developed for the City’s Koala Conservation Plans. The program aims to provide opportunity for local school students to develop their knowledge and understanding of koalas and their habitat as well as the current threats and conservation measures affecting the species.18

Prosperity

A city of skilled, smart and savvy young people.

The future of the Gold Coast is in our young people and we support them to be lifelong learners. Lifelong learning is at the core of our economic development objectives for the city.

Globalisation, rapid technological and social changes have had major impacts on business and the economy. Skills and knowledge must continually be upgraded in order to face the challenges of the future.

To achieve this it is important that young people can access the training they need to reach their potential. We need to ensure there are pathways on the Gold Coast for young people to choose a diversity of employment opportunities.

Opportunities to be lifelong learners

The City’s 13 branch libraries are hubs that provide a number of programs that allow young people to engage in lifelong learning. We have workshops and collaborative projects in the digital media lab at Helensvale Library that offer young people the opportunity to learn exciting tech skills such as 3D design and print, coding, sound and film editing.

Regular workshops to assist with job seeking and independent living are also offered at libraries across the City. These include sessions such as job seeking, resume writing, dressing for success, cooking for one on a budget, and babysitting courses.

The 11th Avenue Creative at Palm Beach Library and Community Lounge, and the Helensvale Library Media Lab offers space and resources for not-for-profit groups or individual artists, crafters, artisans, coders, mind crafters, botgeeks and film makers. They are places to learn, create, collaborate and share your ideas and experience.

Our community and youth centres also provide a range of programs and activities to support young people to reach their potential. We have delivered start up 101 workshops for young people to support them with the tools and steps to make their ideas a business reality.

Co-working spaces

The City provides support for early stage technology companies through acceleration and incubation based programs. We have also supported a growing network of co-working spaces that provide a premise for start-ups and an opportunity to collaborate and share ideas and knowledge. For example, Cospaces is a shared office network operating from two locations in Southport: One of the Gold Coast’s first ambulance stations that was built in 1922, and at the current Telstra Exchange Building. With its central location, the Cospaces network has a strong professional member base, including architects, advertising agencies, engineering firms, property and construction consultants and accountants.

Employment pathways using innovation and technology

Innovation and technology are key economic drivers for the Gold Coast into the future. By supporting innovative local businesses and early stage technology companies, the City is creating employment pathways for young people. Our Economic Development Strategy 2013-2023\(^{19}\) details how the City is working towards becoming a smart, skilled city where young people can reach their potential through innovation and technology.

STEAM Program

Another key initiative of our Economic Development Strategy 2013-2023 is to deliver a STEAM Program (Science, Technology, Engineering, Arts and Maths) to develop local skills and raise higher education aspirations to meet the demand of related industry and business within the city. City Libraries offer a broad range of STEAM programs in the areas of: Programming coding, robotics, design and construction, 3D design and printing, film and digital design. We support Study Gold Coast to hold events during National Science Week which encourages our young people to participate in various festival events while learning about STEAM (Science, Technology, Engineering, Arts and Maths). Study Gold Coast is the peak education and training body for the Gold Coast promoting the Gold Coast as the ideal destination for education on a domestic and international scale.

Digital City Program

The Digital City Program is a ‘signature transformational project’ from our Economic Development Strategy 2013-2023. This program will support the delivery of infrastructure, and create partnerships for the development of new goods and services needed to drive economic, social and environmental outcomes for the city. The program will include opportunities for young people to identify issues affecting their lives, and work with the City and industry partners to develop solutions.

Mayor’s Telstra Tech Awards

Each year we deliver the Mayor’s Telstra Tech Awards, which provides an opportunity for students to showcase their next big technological idea, their creativity, and benefit from a mentoring program provided by Bond University. The first prize winner from 2015 was the Varsity College: Social Bar project which was a safe social network for 8 to 17 year olds that prevents social predators from following young children and teenagers online through the use of Student IDs.

New initiative – innovation and technology

Establish a Youth Enterprise Hub and Cultural Incubator Space at Helensvale to be a feeder to the Cultural Precinct. It will provide a space and support for mentoring, the development of cultural activities, ideas, and emerging businesses: A co-working space for young people.

It is important for Gold Coast young people to have access to local, high quality further education and training opportunities. The City of Gold Coast partners with Study Gold Coast and education institutions to promote the city as a premium location for education and employment. The Gold Coast is home to three universities: Bond University, Griffith University and Southern Cross University. We also have Gold Coast TAFE and a range of vocational education and training providers.

An outcome of the City’s Economic Development Strategy 2013-2023 is to increase study and training in the city and ensure it leads to real job opportunities to grow our skills base, increase employment options and meet the city’s business needs into the future. The City is developing student employability and workforce development programs to promote access to jobs and encourage retention of local tertiary graduates in the city. To achieve this, one of our key projects is the Bridging Business and Universities program. The aim of this program is to establish and grow partnership programs between the city’s universities and local business.

The City also recognises the importance of attracting and nurturing young people by offering a student placement program. We provide opportunities for students currently studying at a University/TAFE to gain real world skills to complement their study. Similarly, the City offers apprenticeship opportunities across a number of trades such as mechanical, painting, sign writing, plumbing, boiler making and fitting and turning. In partnership with other levels of Government, the City also provides opportunities for young people through short term traineeships to gain skills and confidence in the workplace.
People

A safe, inclusive and vibrant community for all young people with a strong sense of identity and pride.

The Gold Coast community is inclusive and supportive. Our young people are part of a diverse community where everyone is welcome, families thrive, and people know their neighbours.

In the future young people on the Gold Coast will continue to have a sense of well being and actively participate as part of the Gold Coast community. In order to achieve this, we need to ensure our young people are safe and have a strong sense of belonging, identity and pride.

It is also important that young people continue to have opportunities to engage in the vibrant and distinct culture of the Gold Coast through participation in arts and cultural activities and programs.

“...What I love about the Gold Coast culture is it’s growing and it’s so much fun.”
– Keegan

“I couldn’t be more proud to be a Gold Coaster. The fact that I’m able to actively be engaged and involved, just allows me to feel like I know I’m contributing and I’m a part of this great city.”
– Evange Epa (Past Gold Coast Junior Mayor)

A safe city

Community safety

The City of Gold Coast will continue to enhance the safety of our public spaces and entertainment precincts for young people through safety audits, Crime Prevention Through Environmental Design (CPTED), graffiti management and education, and the Safety Camera (CCTV) Network. Safety audits are regularly carried out in areas of concern to our local community. Young people are invited to participate in these to provide input about design improvements that would make them feel safer and more likely to utilise local spaces and facilities.

The City also works closely with State and Federal government agencies to improve safety in our city’s entertainment precincts and on public transport. Recent commitments by the City include a safety improvement program at key skate parks across the Gold Coast, CCTV cameras are being installed and linked to the City’s Safety Camera Network to improve safety for young people using these facilities, along with additional lighting. Through its graffiti management program, the City has developed curriculum based resources for each school year level, teaching young people about community pride and the consequences of undertaking graffiti.

Opportunities are also provided for young people to participate in urban art projects to improve amenity and reduce graffiti.

It is also important for our young people to be prepared for natural disasters. Living in one of the most beautiful parts of the world can also bring its hazards. Severe floods, storms, bushfires, cyclones and heat waves are the kinds of major natural incidents our city can face every year. As a community, our best protection against any natural disaster is to be prepared, and to plan our city to be resilient to natural disasters.
A city that values young people

National Youth Week

A key program of work in the City’s Gold Coast 2020 Corporate Plan is to develop and implement a National Youth Week (NYW) program.

NYW is the largest celebration of young people in Australia. Each year, thousands of young people aged 12 to 25 from across the country get involved. In 2016 over 40 free or low cost events were held across the City during National Youth Week. Events included workshops in horror makeup, tie dye and comic creation, sessions on stand up paddle board and yoga, and talks on the film industry and being a gold medal Olympian. Some highlights of the week included, the opening event at Thrower House Palm Beach: YOLO (You Only Live Once), Shout Out at Upper Coomera, and the inaugural Burleigh to Bundall: a mash up of bikes, beats, bowls and brilliance delivered across four city locations.

During National Youth Week 2016, STAMP (Stand Tall and Move Paradigms) was launched by The Arts Centre Gold Coast. This initiative celebrating young people offered a smorgasbord of fantastic activities including slam poetry, films, markets and exhibitions. STAMP culminated in a free festival afternoon on the lake at Evandale. The City of Gold Coast will continue to coordinate, support and deliver NYW activities.

GC2018

The City of Gold Coast is committed to promote opportunities for young people’s participation in GC2018 preparation and initiatives. For example, the City has commenced a Young Leaders Embracing 2018 initiative. This reference group aims to create awareness of, participate in, and promote opportunities relating to GC2018 and its legacy outcomes. It is through this initiative that the City will provide opportunities for young people to contribute to the delivery of its signature action as outlined in its Gold Coast 2020 Corporate Plan: Ensuring that Commonwealth Games live sites are developed to improve open space activities for youth.

Youth engagement

The City values input from our young people through its consultation and community engagement activities. The City’s Have Your Say program facilitates and encourages public participation. It generates ideas and feedback that informs good decision making to help shape our city’s future. In mid-2016, a youth specific engagement occurred. In mid-2016, a youth specific engagement will occur through this program with the aim of increasing our young people’s participation in all of our community engagement activities so that their views and ideas are heard. We also seek the ideas and input from our young people through Junior Council, and informally at our Skate Jams, YOLO, Youth Week activities, and other community events throughout the year.

New initiatives – Youth engagement

Deliver iFest in 2016-17 which will be an ideas festival to capture the imagination, knowledge and inventive ideas of our young people.

Develop a multicultural stories program to engage with young people from culturally and linguistically diverse backgrounds to enhance cultural understanding and promote inclusiveness across the city.

Engage with young people to seek their views on how technology will shape their future on the Gold Coast.

Investigate alternative ways to engage with young people through the City’s Have your say program.

Road safety

Our road safety program targets all ages and encourages safety on our roads. However, within our population, those aged 17-24 are involved in 27 per cent of serious crashes while only accounting for 11 per cent of the city’s population. To reduce serious injury and death we are implementing local programs targeting our young drivers. For example, we are going to investigate youth road safety issues and identify the best practice interventions and approaches targeting young adults. Furthermore, in line with the findings and recommendations of the Gold Coast Road Safety Plan 2015-2020, we plan to:

- implement road safety education and awareness programs for local high schools;
- modify the Active School Travel program content to include arising road safety issues relevant for the age group e.g. walker and/or driver distraction; and
- investigate options to partner with education providers, community and youth groups to improve access to young driver training initiatives.

Young people are connected

It is important that young people in our city have access to information about services, support, counselling, clubs, activities and programs. City of Gold Coast currently provides information about what the City provides through its youth webpage. In addition, the City provides an online community directory that has over 100 listings of youth related community organisations, services and clubs.

New initiative – Youth directory

Develop a specific Gold Coast Youth Services Directory that can be downloaded and printed so that young people can quickly and easily find services and facilities.

Investigate how the local tech industry can be engaged to develop an app so that young people can quickly and easily find information, programs, activities and what’s on.
Opportunities to participate in civic leadership

**Junior Council**

Another key program of work in the City’s Gold Coast 2020 Corporate Plan is to deliver the Junior Council program. The City’s Junior Council program provides opportunities for young people to participate in civic leadership. The program:

- connects young people with our local government elected members, staff, and the community
- provides key consultation opportunities for young people to inform the city’s decision making processes
- develops a sense of community and pride in our city.

We currently have over 100 students from 29 high schools involved in our Junior Council program.

**New initiative – Junior Council**

Create a Junior Council alumni program for those who want to stay involved with the City of Gold Coast, keep in touch with former members, and grow their professional networks.

Expand and complement the Junior Council program by holding a Junior Leaders Day in October 2016. The Junior Leaders Day will offer students an opportunity to attend a day of inspiration and mentoring with a civic focus.
Opportunities to participate in Gold Coast culture

Cultural activities and events

The City's Culture Strategy 2023 steers us toward a future where culture is central to our community wellbeing, our city's reputation, liveability and our economic growth. We plan to support young artists through the delivery of the Culture Strategy 2023 by:

- embedding professional artists into community venues to develop projects of excellence with our city's children and young people
- building strong relationships with national and international education, youth arts and advocacy organisations
- mentoring young artists through programs such as the Circus and Physical Theatre Incubator.

We currently deliver the Bleach* Festival, which is a world-class arts and cultural experience for young people. We also deliver workshops, programs, funding, panel discussions and professional development opportunities to our local community. For example, we partner with a local youth theatre group to deliver workshops and projects through our community centre network across the city.

Gold Coast young people have also been able to enjoy a city that has a long history of nurturing contemporary music talent. Local emerging bands and musicians have performed at major events since 2004, including the Big Day Out, Schoolies Festival, Parklife, Surfers Paradise Festival, Bleach* Festival, Gold Coast Suns, Quiksilver and Roxy Pro surfing championships and A La Carte in the Park. The City is currently developing a Contemporary Music Plan, with the aim of building capacity within the live music industry.

Young people are also able to access the Gold Coast Arts Centre which is the key cultural facility for the city. The complex houses the Arts Theatre, Gold Coast City Gallery, two cinemas and The Space; a small venue focused on supporting local and small productions. The Gold Coast Arts Centre will be the home of the new Gold Coast Cultural Precinct.

Heritage

Young people are able to access a variety of unique local museums, heritage walks, heritage buildings and National Trust Heritage Festival activities across the city. Through the Culture Strategy 2023 there is also a focus on engaging young people in the role of custodians of our city's heritage.

New initiative – heritage

Investigate the development of a program that supports the involvement of young people in local museums and encourages ownership of the City's heritage.

Adopted Report
Youth Plan 2020
Delivering the Gold Coast Youth Plan 2020

Each year we will review the implementation of the plan when preparing the City budget. This will ensure that the plan continues to inform the development and implementation of city projects and initiatives for young people. The City will also seek feedback from the Junior Council and Young Leaders group annually about the City’s progress in delivering on the activities and new initiatives detailed in this plan.

The City is currently developing a framework for working with young people. The framework will establish best practice guidelines for working with young people and will be implemented throughout the organisation. The framework will be used in conjunction with the Gold Coast Youth Plan 2020 to ensure a coordinated and city wide approach to our work with young people.
ITEM 5  ECONOMIC DEVELOPMENT AND MAJOR PROJECTS
GOLD COAST SCHOOLIES COMMUNITY SAFETY RESPONSE PLAN
CS105/274/08/2013(P1) CONFIDENTIAL

17  RECOMMENDATION

It is recommended that Council resolves as follows:

1. That Council confirms that it is prepared to enter into a new Agreement with the State Government in relation to the Gold Coast Schoolies Community Safety Response Plan 2017-2019, on terms similar to the current Agreement.

2. That the Chief Executive Officer be authorised to execute an appropriate Agreement in relation to joint arrangements for the Gold Coast Schoolies Community Safety Response Plan 2017-2019.

Author: Ray McNab
Executive Officer City Events
27 September 2016

Authorised by: Alison Ewens
Director Community Services

COMMITTEE RECOMMENDATION  CS16.1006.005
moved Cr Tozer  seconded Cr PC Young

1. That Council confirms that it is prepared to enter into a new Agreement with the State Government in relation to the Gold Coast Schoolies Community Safety Response Plan 2017-2019, on terms similar to the current Agreement.

2. That the Chief Executive Officer be authorised to execute an appropriate Agreement in relation to joint arrangements for the Gold Coast Schoolies Community Safety Response Plan 2017-2019.

CARRIED
ITEM 6  GENERAL BUSINESS
2016-17 LOCAL AREA WORKS PROGRAM – ADDITIONS AND COMMUNITY FACILITY CONTRIBUTIONS
FN334/375/02(P35)

COMMITTEE RECOMMENDATION CS16.1006.006
moved Cr Tozer  seconded Cr McDonald

That an amount of $3600 to be provided from Division 9 LAW to NADEC for costs associated with the hosting of Nerang & Districts equestrian events for the 2016 Pan Pacific Masters Games in Mudgeeraba.

CARRIED

ITEM 7  GENERAL BUSINESS
2016-17 LOCAL AREA WORKS PROGRAM – ADDITIONS AND COMMUNITY FACILITY CONTRIBUTIONS
FN334/375/02(P35)

MOTION
moved Cr La Castra  seconded Cr Tozer

That Council approves a donation of $5,000 from the Division 3 LAWS budget 2016-17 to Mulpha Sanctuary Cove Pty Ltd (as a contribution towards the Sanctuary Cove Christmas Festival), with this donation outside Council’s competitive grants and donations programs being made on public interest grounds.

The MOTION was LOST.

COUNCIL MEETING 18 OCTOBER 2016

Cr Caldwell declared that a real (or perceived) conflict of interest in this matter could exist (as per section 173 of the Local Government Act 2009) due to him having received a re-election contribution from Mulpha Sanctuary Cove, but that he had considered his position and was firmly of the opinion he could participate in debate and vote on this matter in the public interest.

Cr Caldwell remained in the room

There being no further business the meeting closed at 2.21pm.
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Numbered 1 to 62

Constitute The Adopted Report Of The Meeting

Of The Community Services Committee

Held Thursday 6 October 2016