Special needs services

About the Special Needs Collection

The Special Needs Collection based at Nerang Library provides resources and equipment to assist with the development and rehabilitation of children and adults with special needs.

Items are available for loan to support a range of developmental needs such as fine and gross motor skills, speech and language skills and imaginative play.

If you want to receive details about our new Special Needs Library resources, recommended items and upcoming events, subscribe to our Special Needs Library eNewsletter. View the current issue.

Borrowing from the Special Needs Collection

Resources in the Special Needs Collection are available to any person with a disability (or their legal guardian) who live within the city of Gold Coast and is a City Libraries member. A referral from an allied health professional such as speech or occupational therapist, a teacher, general practitioner or Community Health Nurse is required to join. An appointment for an initial introduction to the Special Needs Collection can be made by phoning 07 5581 7160.

After the initial visit you can put resources on hold via the library catalogue and most items (other than large bulky items) can be made available for collection from any library.

Ten (10) items can be borrowed for a four week period at any one time.

Download the City Libraries Special Needs Library Referral form.

Assistive equipment and adaptive technology

City Libraries provides access to a range of assistive equipment and technology that can help you to access our resources more easily.

- Adaptive workstations - height adjustable desks, with BigKey keyboards and large trackball mouse. (Available at Nerang, Southport and Robina Libraries).

- BigKey keyboards - extra large keys designed for users who need the functionality of a normal keyboard, combined with the large and visible keys of the BigKeys keyboard. Bookings can be made for the computer with BigKeys.

- Left your glasses at home? A magnifier with inbuilt LED light is available for use. The powerful handheld magnifier provides much improved reading size and clarity. Ask staff to lend a magnifier.

- Portable Audio Loop available at all City Library information desks, supporting people with hearing aids to access clearer and louder sound without distracting background noise. Let staff know if you require an audio loop at a library program.

- ClearView - a unique magnifier that is designed to improve your reading experience, helping you to read your favourite newspaper or book on a much larger and clearer scale. The ClearView can also instantly convert any printed text into speech in over 30 languages. (Available at Broadbeach, Elanora, Helensvale, Nerang, Robina, Runaway Bay, Southport and Upper Coomera libraries.)

- Recharge points - recharge points for mobility scooters and wheelchairs (available at Broadbeach, Burleigh Heads, Elanora, Helensvale, Nerang, Palm Beach and Southport libraries).

Related information

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