Public transport

Getting around our city

The City of Gold Coast works in partnership with the Queensland Department of Transport and main Roads and TransLink to provide public transport options including scheduled bus, train and tram services, and community transport services.

The introduction of the G: light rail system represents an important milestone in delivering the next generation of public transport as outlined in the Gold Coast City Transport Strategy 2031.

We are continuing to focus on reducing car dependency and increasing the use of public transport to support the sustainable growth of our city. The Public Transport Plan 2018-2028 has been developed to help us prioritise improvements to the public transport network over the next decade.

Get to know your network: planning your journey

The TransLink Journey Planner will help you to plan your trip and provides fare and timetable information.

Use a go card electronic ticket to travel on all bus, train, tram and ferry services in South East Queensland. It entitles you to travel savings and discounts. Transferring between modes involves touching on and off at the beginning and end of each trip with your go card.

Passengers can also access South East Queensland’s public transport network via Google Transit.

Scheduled services

Buses

Some bus services finish at the G: where you can transfer onto a connecting tram to complete your journey.

There are more than 60 bus routes in the city including turn up and go services, 700, 704, 705, 709, 740, 750 and 777 that operate every 15 minutes or better, seven days a week.

For information on bus routes and timetables, please visit TransLink’s website.

Trains

Queensland Rail trains connect major centres on the Gold Coast including Helensvale, Nerang, Robina and Varsity Lakes and also serve Ormeau and Coomera. Trains run at regular intervals to and from Brisbane with bus connections to Surfers Paradise, Southport and Broadbeach. Timetable information is available through TransLink.

Trans (Light rail)

The G: light rail system operates from 5am to midnight on weekdays and throughout weekends. The route links Helensvale, Gold Coast University Hospital, Southport, Main Beach, Surfers Paradise and Broadbeach with a 7.5 minute service between 7am and 7pm weekdays.


Community transport

The City provides community transport options to assist eligible residents with complementary transport.

Free seniors bus travel

Eligible Gold Coast seniors are able to travel for free on Gold Coast Surfside buses from 8.30am to 3.30pm, Monday to Friday (public holidays included).

For more information about eligibility, to apply online or to download an application form, visit our free travel for seniors and veterans page, phone 07 5582 8211 or 1300 GOLDCOAST (1300 465 326), or collect an application form at a Customer Service Centre.

Council Cab Services

Our Council Cab Service assists older people and those with a disability with travel to their local shopping centre. Getting out and about is important for the wellbeing of our seniors. Whether shopping or socialising, a trip out of the house is a welcome break for many people.

Jacobs Well to Beenleigh bus service

In partnership with the Department of Transport and Main Roads, the City provides a weekly service, through Logan Coaches, connecting residents of Jacobs Well to services at Beenleigh Marketplace.

Oncology patient transport

The City funds oncology patient transport services enabling cancer patients to attend local hospitals for treatment. Patients who are too sick to drive and have no family or friends to assist them may be eligible to use the service. Patients require a referral from their oncology specialist and carers are welcome to accompany patients. To book contact Volunteering Services Australia on 07 5526 5288.
Supporting transport services

Taxis
Taxis on the Gold Coast can be hailed from the kerb on the street or engaged at designated taxi ranks. Gold Coast Cabs can also be booked directly on 131 008 or via the Gold Coast Cabs website.

Ferries and water taxis
There are a number of private ferries and water taxi services operating in the city. We are currently requesting information from ferry service providers about the opportunity to provide an iconic service for our expansive waterway network.

More information
Email transport@goldcoast.qld.gov.au. For bus shelter related enquiries, email busstops@goldcoast.qld.gov.au.

Related information
- Airports and airlines
- Bus stop disability access upgrade
- Council Cab Service
- Cycling in the City of Gold Coast
- Free bus travel for seniors and veterans
- Public Transport Plan 2018 – 2028 consultation

Key information

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