ANNUAL PLAN 2019 – 20

ADOPTED 13 June 2019
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English
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Spanish
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Welcome to the Annual Plan 2019-20

Welcome to the Council of the City of Gold Coast (the City) Annual Plan for 2019-20.

The Annual Plan provides an overview of the City of Gold Coast’s budget and plans for the year ahead as it continues to progress the implementation of the City Vision ‘Inspired by lifestyle. Driven by opportunity’.

Figure 1: City Vision

The Annual Plan 2019-20 builds on the strong foundations, benefits and opportunities of the Commonwealth Games in 2018. The theme for 2019-20 is “Grow, Connect and find Balance”, focusing on:

- **Grow** - the City is delivering on a range of strategies to meet the new and increased demands of a rapidly growing population. While modern infrastructure and innovative technology solutions are supporting strong business growth, the city is also growing a vibrant and distinct Gold Coast culture.

- **Connect** – the city already has a strong community spirit, supported by an inclusive community and rich cultural experiences. The city is connected locally and globally, with improving digital technology making it easier to keep in touch and do business.

- **find Balance** – the city has an enviable natural environment, with beachside suburbs and a lush hinterland. The City aims to balance growth and development with maintaining the lifestyle opportunities that makes city residents proud to call the Gold Coast home.


**About this Plan**

The Annual Plan is presented in three parts as shown below in Figure 2: Annual Plan structure:

1. **City Budget** - provides a balanced budget with a sustainable long-term financial outlook.

2. **City Operational Plan** - explains what the City’s programs and services deliver and how these support the implementation of the City Vision, our Corporate Plan - Gold Coast 2022 and City Strategies.

3. **Supporting documents** - provide additional information on the City Budget and City Operational Plan, including financial statements, the debt and revenue policies and, the performance plans for the City’s two commercialised business units, Gold Coast Water and Gold Coast Waste Management Services.

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**Figure 2: Annual Plan structure**

![Annual Plan diagram](image)

- **City Budget**
  - A balanced budget with a sustainable long-term financial outlook.

- **City Operational Plan**
  - Delivering the City Vision through the City’s programs and services.

- **Supporting documents**
  - Financial statements and policies
  - Performance plans for the commercialised business units.

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Mayor's message

Infrastructure investment key to meeting tomorrow's challenges

Our city is the envy of Australia as we continue to enjoy the after-glow of the successful 2018 Commonwealth Games.

Private sector investment is currently running in the billions of dollars, combined with Federal and State projects as well as our City's investment in priority infrastructure.

Infrastructure is more than built-form roads, parks, playgrounds or cycle ways. Underneath our city, we are investing heavily in boosting our Information Technology (IT) capacity through the installation of a high-speed fibre optic network; as well as expanding and upgrading the recycled water network for the coast's 600,000 residents.

We have to build for the future as there are no signs of the coast's population growth slowing. In fact, projections are that we will reach one million residents up to a decade earlier than previously reported.

The challenge is to manage that growth while protecting our lifestyle.

Lifestyle is everything to those that live here, and those looking to move here. Our Council is on the front foot when it comes to road upgrades and traffic management, nature conservation, protecting our green space and managing public safety through our CCTV and street/park lighting initiatives.

The 2019-20 Annual Plan gives an insight into the infrastructure commitments we have made to underpin the lifestyle benefits of our city.

We live in exciting times. I encourage all residents to look about the city and reflect on what a great place we all enjoy.

It is a place we can Grow, Connect and find Balance.

TOM TATE
BE (UNSW)
MAYOR
Chief Executive Officer’s foreword

Following the success of the Gold Coast 2018 Commonwealth Games, the City continues to secure benefits including new trade and investment, major events and elite sporting competitions and a growing number of domestic and international visitors.

Equally important is our focus on strategic investments to maintain the momentum and respond to city growth.

In terms of city infrastructure, we will see an increased investment in traffic and transport infrastructure including the start of work on a second bridge from Surfers Paradise to the Isle of Capri and the expansion of Sundale Bridge to five lanes.

Work will continue on Stage 1 of the Long Term Recycled Water Release Plan and social infrastructure will be bolstered with construction due to start on the Pimpama Sports Hub.

The draft masterplan for the City’s largest open space project - the Greenheart - will be finalised and released for community consultation, while construction of the city’s new gallery at HOTA will continue and the green bridge, connecting HOTA to Chevron Island, will be opened to pedestrians and cyclists.

We will also prepare for a new era of major event delivery and acquisition on the Gold Coast as Major Events Gold Coast is established this year to replace Surfers Paradise Alliance, Broadbeach Alliance and Connecting Southern Gold Coast.

Our strategic agenda will also be expanded to include a Water Strategy to ensure the city’s water resources are managed sustainably into the future.

Overall, the Gold Coast continues to offer the best lifestyle of any city in Australia. We boast an internationally recognised film and television industry, a world-class Health and Knowledge Precinct, an emerging arts and culture sector, a growing major events calendar and some of the best natural and man-made tourist attractions in the world - where else would you rather be.

Please read on to see what else we have planned.

DALE DICKSON PSM
CHIEF EXECUTIVE OFFICER
Our Council

City of Gold Coast Council (Council) comprises the Mayor and 14 elected Councillors who represent the interests of the community and participate in City decision-making. Council facilitates communication between the community and City, translating the community's needs and aspirations into the future direction of the city to ensure that the Gold Coast is the best place to live, visit, work and do business.

Queensland local government elections are held every four years. The Council that was elected 19 March 2016 is shown below:

Top row (left to right): Cr Bob La Casta (Division 8), Cr Gary Baildon AM (Division 7), Cr Hermann Vorster (Division 11), Cr William Owen-Jones (Division 2), Cr Glenn Tozer (Division 9), Cr Peter Young (Division 5).

Bottom row (left to right): Cr Dawn Crichlow OAM (Division 6), Cr Pauline Young (Division 12), Cr Daphne McDonald (Division 13), Cr Paul Taylor (Division 10), Mayor Tom Tate, Deputy Mayor Cr Donna Gates (Division 1), Cr Cameron Caldwell (Division 3), Cr Gail O'Neill (Division 14), Cr Kristyn Boulton (Division 4).

The Council adopts a new City Budget and City Operational Plan for the year ahead in June of each year.