

SAFETY INFORMATION



CITY OF
GOLDCOAST.

Safety tips

Stay alert to your surroundings at all times.

Walk in well lit, populated areas.

Plan in advance – know where you are going and how you will get home.

Secure personal belongings.

Report any incident to the police immediately.

Emergency

Ambulance, Police, Fire (Triple zero) **000**

Emergency Support

13 Health **13 432 584**

Lifeline

lifeline.org.au **13 1114**

Poisons Information Centre

health.qld.gov.au/poisonsinformationcentre
..... **13 1126**

Policelink

police.qld.gov.au **13 1444**

Crime Stoppers

crimestoppers.com.au **1800 333 000**

Hospitals

| | |
|--------------------------------|--------------|
| Gold Coast University Hospital | 1300 744 284 |
| Robina Hospital | 07 5668 6000 |
| Tweed Hospital | 07 5536 1133 |

Disaster support/recovery

| | |
|-------------------------------------|--------------|
| State Emergency Services (SES) | |
| ses.qld.gov.au | 13 2500 |
| City of Gold Coast Disaster Hotline | |
| | 1800 606 000 |
| Rural Fire Service (Bushfire) | |
| ruralfire.qld.gov.au | 07 5587 4101 |

Mental Health

| | |
|---|--------------|
| 24 hour Specialist Mental Healthcare – Gold Coast Health | |
| goldcoast.health.qld.gov.au | 1300 642 255 |
| Beyondblue | |
| beyondblue.org.au | 1300 224 636 |

Social Housing

| | |
|--|--------------|
| Department of Housing and Public Works | |
| | 07 5583 2200 |

Emergency Accommodation

Homeless Hotline.....**1800 474 753**

Gold Coast Homeless Service **07 5579 6060**

Domestic, Family and Sexual Violence

DV Connect Womensline

dvconnect.org **1800 811 811**

DV Connect Mensline

dvconnect.org/mensline **1800 600 636**

DV Connect Sexual Assault Line

dvconnect.org **1800 010 120**

Domestic Violence Prevention Centre

Gold Coast

domesticviolence.com.au **07 5532 9000**

SARA (Support Assessment Referral

Advocacy) Support for people from

multicultural backgrounds.....**0405 065 544**

Gold Coast Centre Against Sexual

Violence

stopsexualviolence.com..... **07 5591 1164**

National Sexual Assault, Domestic Family

Violence Counselling Service

1800respect.org.au **1800 737 732**

Parents and Families

Parents and Families

qld.gov.au/families **13 7468**

Department of Human Services (Centrelink)
Families and Parents Line **13 6150**

Parentline

parentline.com.au **1300 301 300**

Centacare Family and Relationship Services

centacarebrisbane.net.au **1300 236 822**

Red Nose – saving little lives (24 hour grief and loss support)

rednose.com.au **1300 308 307**

Perinatal Anxiety and Depression Australia (PANDA)

panda.org.au **1300 726 306**

Relationships Australia

relationships.org.au **1300 364 277**

Seniors

My Aged Care

myagedcare.gov.au **1800 200 422**

Elder Abuse Helpline

eapu.com.au **1300 651 192**

Seniors Enquiry Line

seniorsenquiryline.com.au **1300 135 500**

Youth

Kids Helpline

kidshelpline.com.au **1800 551 800**

Gold Coast Youth Service

gcys.com.au..... **07 5572 0400**

Headspace

headspace.org.au/southport .. **07 5509 5900**

YHES House (Youth Health and Education Service)

yhes.org.au **07 5528 5333**

Child and Youth Mental Health (Access Team) – Gold Coast Health.. **1300 642 255**

Disability

National Disability Insurance Scheme

ndis.gov.au **1800 800 110**

Queensland Advocacy Incorporated

qai.org.au **07 3844 4200**

Indigenous

Aboriginal and Torres Strait Islander
Health Service – Gold Coast Health
..... **07 5525 5630**

Kalwun

kalwun.com.au **07 5578 3434**

Krurungal (welfare resource and
housing) **07 5536 7911**

Multicultural

Translating and Interpreting Service
(TIS National)
tisnational.gov.au **13 1450**

Multicultural Communities Council
Gold Coast
mccgc.com.au **07 5527 8011**

Multicultural Families Organisation
mfo.org.au **07 5571 0381**

The Migrant Centre
migrantcentre.org **07 5591 7261**

Drug and Alcohol

Alcohol and Other Drugs Service (AODS)
– Gold Coast Health **1300 744 284**

| | |
|--------------------------------------|--------------|
| Alcohol and Drug Information Service | 1800 177 833 |
| Clean Needle Helpline | 1800 633 353 |
| 13QUIT | 13 7848 |
| Alcoholics Anonymous | |
| aa.org.au | 1300 222 222 |
| Lives Lived Well | |
| liveslivedwell.org.au | 1300 727 957 |

Legal

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| Legal Aid | |
| legalaid.qld.gov.au/home | 1300 651 188 |
| Gold Coast Community Legal Centre and Advice Bureau | |
| gcclc.org.au | 07 5532 9611 |
| Queensland Human Rights Commission | |
| qhrc.qld.gov.au | 1300 130 670 |
| Fair Trading | |
| fairtrading.qld.gov.au | 13 7468 |
| Womens Legal Service Helpline | |
| wlsq.org.au | 1800 957 957 |

General

Medicare – Department of Human Services
..... **13 2011**

Department of Social Services
dss.gov.au **1300 653 227**

Benevolent Society
benevolent.org.au **1800 236 762**

Men's Shed
mensshed.org **1300 550 009**

Women's Infolink **1800 177 577**

Salvation Army
salvos.org.au **13 7258**

St Vincent De Paul Society
vinnies.org.au **1800 846 643**

Eating Disorders Queensland
edq.org.au **07 3844 6055**

City of Gold Coast defibrillator locations
cityofgoldcoast.com.au/defibs



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Disclaimer:

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P 1300 GOLDCOAST (1300 465 326)

W cityofgoldcoast.com.au/communitysupport