



A safe city, a safe you

We live in a safe city and it's no secret that the Gold Coast boasts a great lifestyle with ample opportunities to get out and about. When we feel unsafe it can impact our confidence and we can become less active and engaged in community activities.

Safety starts with you, this information will assist you to stay safe whilst enjoying everything our city has to offer.

Locking up is the key to home safety. Make sure your windows and doors are locked, both whilst at home and when you go out. Security screens, sensor lights and ensuring your home can be seen from the street can deter intruders. Protect your home and car keys at all times to reduce opportunities for theft.

You can go far by being safe. When catching public transport plan your journey in advance and consider sitting near the bus driver or emergency button. Park your car in an area of high activity and avoid car parks that may leave you or your car isolated. Have your keys ready when walking to your car.

Connect to your surroundings. Be alert to what is going on around you. Listening to headphones or looking at a mobile phone when you are out and about can decrease your ability to identify a potential hazard. Keep your phone in your pocket for emergencies.

Don't turn your back on your bag. Keep your bag, wallet and phone with you at all times - avoid putting it in a shopping trolley or at your feet. However if someone tries to take your bag, let them. No amount of money or inconvenience is worth personal injury.

Think before you click. Secure your information on your computer by using passwords. Be selective about disclosing personal information and be wary of clicking links or advertisements.

Don't be scammed, be smart. If it is too good to be true, it probably is! Scams are designed to trick you into giving away your money or personal details. Be careful dealing with people you don't know in person, over the phone, or when using the computer.

If you are in danger, feeling unsafe, or require assistance these numbers may be useful.

FOR ALL EMERGENCIES CONTACT 000 (TRIPLE ZERO)

Policelink

For non-urgent police enquiries

P 13 1444

W police.qld.gov.au/programs/policelink

Crime Stoppers

Report a crime

P 1800 333 000

W crimestoppers.com.au

My Aged Care

Information on aged care services

P 1800 200 422

W myagedcare.gov.au

Elder Abuse Helpline

Information on elder abuse

P 1300 651 192

W eapu.com.au

Seniors Enquiry Line

A state-wide information and referral service

P 1300 135 500

W seniorsenquiryline.com.au

Legal Aid

Legal help for financially disadvantaged Queenslanders

P 1300 651 188

W legalaid.qld.gov.au

Office of Fair Trading

Consumer advice, rights and responsibilities

P 13 7468

W fairtrading.qld.gov.au

City of Gold Coast

Your local council

P 1300 465 326

W cityofgoldcoast.com.au