Adopted Minutes

of the

Council Meeting

held

Tuesday 25 July 2017

at

1pm

City of Gold Coast Council Chambers
135 Bundall Road, Surfers Paradise
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<td>Public Wi-Fi and Fibre Optic Investment (Confidential)</td>
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</table>
RESOLUTION  G17.0808.005  moved Cr Vorster  seconded Cr O’Neill

That the Minutes of the Seven Hundred and Thirty Ninth Ordinary Meeting of the Council of the City of Gold Coast held on Tuesday 25 July 2017 at 1pm be confirmed.

CARRIED UNANIMOUSLY

Minutes of the Seven Hundred and Thirty Ninth Ordinary Meeting of the Council of the City of Gold Coast held at the City of Gold Coast Chambers, 135 Bundall Road, Surfers Paradise, on Tuesday 25 July 2017 at 1pm.

The Mayor, Cr T R Tate, welcomed Pastor Dale Smith of The River Church, Broadbeach, to open the meeting in prayer.

National Anthem

1  ATTENDANCE

Cr T R Tate  Mayor
Cr D Gates
Cr W M A Owen-Jones
Cr C M Caldwell
Cr K L Boulton
Cr P J Young
Cr D M Crichlow OAM
Cr G J Baildon AM
Cr R La Castra
Cr G M Tozer
Cr P A Taylor
Cr H H C Vorster
Cr P C Young
Cr D I McDonald
Cr G M O’Neill

Mr D R Dickson  Chief Executive Officer
Mr A J McCabe  Chief Operating Officer
Mr A Twine  Director City Infrastructure
Ms A Ewens  Director Community Services
Mr D Scott  Director Economic Development & Major Projects
Mr P Heaton  Director Gold Coast Water & Waste
Mr G Potter  Director Organisational Services
Mrs D Currie  Director Planning & Environment

1.1  LEAVE OF ABSENCE / APOLOGIES

Nil
2 CONDOLENCES

Cr Tozer, Cr La Castra
To The Tandy Family
On the passing of Ken Tandy OAM

RESOLUTION G17.0725.001 moved Cr Tozer seconded Cr La Castra

That a motion of condolence be passed and that a message of sympathy be forwarded.

CARRIED

Cr Tozer
To The Schneid Family
On the passing of Terry Schneid

RESOLUTION G16.0725.002 moved Cr Tozer seconded Cr PJ Young

That a motion of condolence be passed and that a message of sympathy be forwarded.

CARRIED

Cr Tozer, Cr McDonald
To The Mills Family
On the passing of Peter Mills

RESOLUTION G16.0725.003 moved Cr Tozer seconded Cr Boulton

That a motion of condolence be passed and that a message of sympathy be forwarded.

CARRIED

Cr Gates, Cr PJ Young
To The Bird Family
On the passing of Jesse Stephen Bird

RESOLUTION G17.0725.004 moved Cr Gates seconded Cr PJ Young

That a motion of condolence be passed and that a message of sympathy be forwarded.

CARRIED
2 CONDOLENCES

Cr Crichlow

To The Guest Family

On the passing of Bert Guest

**RESOLUTION G17.0725.005**

moved Cr Crichlow  seconded Cr Baildon

That a motion of condolence be passed and that a message of sympathy be forwarded.

**CARRIED**

3 MAYORAL MINUTE

Nil

4 CONFIRMATION OF MINUTES

**RESOLUTION G17.0725.006**

moved Cr Gates  seconded Cr Vorster

That the Minutes of the Seven Hundred and Thirty Eighth Ordinary Meeting of the Council of the City of Gold Coast held on Wednesday 21 June 2017 at 10am be confirmed.

**CARRIED**

5 MAYOR’S REPORT

5.1 RECENT VISITS AND SPEECHES
5.1 RECENT VISITS AND SPEECHES (Continued)

CPR Announcement with Queensland Ambulance Service

I am calling on the City of Gold Coast to install defibrillators in publicly accessible areas including libraries and community centres and I encourage all Gold Coast employers to ensure that their employees undertake CPR training and learn basic first aid skills.

From talking with The Queensland Ambulance Service I found that 90% of Australians who suffer a sudden cardiac arrest do not survive and that three-in-four out-of-hospital cardiac arrests occur in the home.

The good news is that when CPR is administered you can double or even triple a patient’s chance of survival.

I’m pleased to see the City of Gold Coast coordinating free CPR courses for residents through the Neighbourhood Watch skills development program, with the next course held in October.
5 MAYOR’S REPORT (Continued)

5.1 RECENT VISITS AND SPEECHES (Continued)

Gold Coast Compassionate City Student Forum & Presentations

On Harmony Day (21st March) earlier this year, the Multi-faith Group worked with 70 local students from 14 High Schools to discuss how we can help the Gold Coast to become a more compassionate City.

So, following their hard work, I had the pleasure to receive their recommendations and hear the Presentations of their personal project plans.
5.1 RECENT VISITS AND SPEECHES (Continued)

Promotion of China National Basketball Team & Brisbane Bullets Game

The Brisbane Bullets have beaten the Chinese national team 89-83 during a nail-biting game at the new Gold Coast Sports and Leisure Centre on 18 July.

With the Gold Coast home to thousands of sports and basketball fans, it was a great opportunity to host such an elite event and support our local team.

The game was the perfect opportunity for residents to check out the newly completed $105 million stadium ahead of the Gold Coast 2018 Commonwealth Games.

The Brisbane Bullets will be showcased again with a NBL game against Melbourne United to be held here on Saturday 28 October.
5 MAYOR’S REPORT (Continued)

5.1 RECENT VISITS AND SPEECHES (Continued)

Official Opening of the Gold Coast Hockey Centre

Last weekend I attended the media opening of Labrador’s new Gold Coast Hockey Centre accompanied by Cr Boulton and a number of other VIPs.

The redevelopment of the Hockey Centre cost $15.8 million and with two new synthetic pitches established the centre will be a lasting legacy long after the Commonwealth Games have finished and will greatly benefit the local community.
5.1 RECENT VISITS AND SPEECHES (Continued)

Meeting with Scott Whimpey, Director First Aid Accident & Emergency

Last week I caught up with my personal CPR instructor Scott Whimpey from First Aid Accident & Emergency at the council chambers to debrief following Ruth’s cardiac arrest.

I took the time to commend Scott, who had trained me in both first aid and CPR skills earlier this year.

During the training we undertook a heart attack role play scenario and I learnt how to use a defibrillator, both of which were key skills that helped me to act quickly to assist Ruth.

Scott and I also discussed the use of technology to identify defibrillator locations on the Gold Coast to ensure that all residents have access to these lifesaving devices.
5 MAYOR’S REPORT (Continued)

5.1 RECENT VISITS AND SPEECHES (Continued)

Deputy Mayor, Cr Gates attended.

This was to recognise those Local Disaster Coordination Centre (LDCC) members who participated in the recent response and recovery measures as a result of EX TC Debbie during the recent activation.
Media Launch for GC600

This year marks the 27th running of the event and the 9th since Supercars took over top billing.

The Hilltop Hoods and Delta Goodrem will be two of the headlining acts during the event to help us take this highly anticipated to the next level in October.

To ensure all Gold Coast residents can be a part of the fun, free public transport will be available on selected services to and from the event with pre-purchased tickets and kids under 12 will have free trackside admission with any paying adult.
5 MAYOR’S REPORT (Continued)

5.1 RECENT VISITS AND SPEECHES (Continued)

Announcement of One Million Stars Program for GC2018

Collectively Australians have weaved over 750,000 stars for the One Million Stars to End Violence Commonwealth Games Project.

I am proud that the Gold Coast has led the way with 80,000 stars weaved with love to show their passion in helping to help end domestic violence.

During the GC2018 the stars will be displayed as a public art installation at Brisbane City Hall during the Games.

I am looking forward to seeing the display at Games time. To see that many handwoven stars from around Australia and the world in one place will be a truly amazing sight.

You still have 2 weeks to contribute a star and can find out how at www.onemillionstars.net
Our youth are the future and to meet Patrick and Jasmine on the day we launched the 2017-18 NaturallyGC program was very fitting.

Patrick is the City’s “Enviro Warrior”, while Jasmine is our “Wildlife Warrior” and their passion and love for our natural city is inspiring and I applaud their enthusiasm.

This program connects the community with our clean, green environment through more than 800 free and low-cost nature-based workshops, activities and sustainable recreation.

My vision is to keep “opening up the green space” across our city.

We have invested $124 million in the 2017-18 City Budget for parks, conservation and the environment. NaturallyGC is high on that agenda.

Seeing and experiencing nature first hand is the best way to engender a sense of environmental responsibility and leave a lasting legacy.

NaturallyGC activities on offer include bushwalks, tree planting, birdwatching, nature photography, kids’ nature play and citizen science.

RESOLUTION  G17.0725.007     moved Cr Tate     seconded Cr Gates

That the Mayor’s Report be welcomed and noted.

CARRIED UNANIMOUSLY
6  CLARIFICATION - MEMBERS

Nil

7  BUSINESS ARISING FROM MINUTES

Nil

8  PRESENTATIONS

8.1  CITY BIKE-SHARE SCHEME (CONFIDENTIAL)

CLOSED SESSION
LOCAL GOVERNMENT ACT 2009 AND SUPPORTING REGULATIONS

PROCEDURAL MOTION  moved Cr Tate  seconded Cr Gates

That Council move into Closed Session pursuant to section 275 (1) of the Local Government Regulation 2012, for the consideration of the following item for the reason shown:-

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<tbody>
<tr>
<td>8.1</td>
<td>City Bike-Share Scheme</td>
<td>Prejudicial Matter</td>
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CARRIED

PROCEDURAL MOTION  moved Cr Owen-Jones  seconded Cr Tozer

That the Council move into Open Session.

CARRIED

Following resumption into open session, item 8.1 was moved and carried as shown below.

RESOLUTION  G17.0725.008  moved Cr Tate  seconded Cr Crichlow

That the presentation be noted.

CARRIED UNANIMOUSLY
8.2 RECOGNITION OF SERVICE – CR BOB LA CASTRA

Councillors,

This week I had the pleasure of recognising and celebrating Cr Bob La Castra’s 20 years of service to the Gold Coast community.

Bob was first elected to the Gold Coast City Council in 1997 and has been the Chairperson of the Community Services Committee (now the Community and Cultural Development Committee) and the Events Advisory Committee since 1998.

Cr La Castra has a strong passion for the Gold Coast, he is always ready to debate an issue and then move on to the next piece of business once we have adopted a position and let the matter sit.

This is one of his most endearing qualities, plus he’s not a bad singer either.

It is my pleasure to welcome Cr Bob La Castra into the 20 year club and to thank him for his continuing service to Gold Coast residents.
9 RECEPTION & CONSIDERATION OF COMMITTEE REPORTS

9.1 CITY INFRASTRUCTURE

Cr Crichlow, Chairperson of the City Infrastructure Committee, presented the Report of the Meeting of the City Infrastructure Committee held on Tuesday 18 July 2017.

RESOLUTION    G17.0725.009    moved Cr Crichlow    seconded Cr McDonald

That the Report of the City Infrastructure Committee Meeting held on Tuesday 18 July 2017, covered by Recommendations numbered CI17.0718.001 to CI17.0718.003, be received.

CARRIED

ADOPTION OF THE CITY INFRASTRUCTURE COMMITTEE REPORT

RESOLUTION    G17.0725.010    moved Cr Crichlow    seconded Cr PC Young

That the Report of the City Infrastructure Committee Meeting of Tuesday 18 July 2017, numbered CI17.0718.001 to CI17.0718.003, be adopted.

CARRIED
9.2 COMMUNITY SERVICES

Cr La Castra, Chairperson of the Community Services Committee, presented the Report of the Meeting of the Community Services Committee held on Tuesday 18 July 2017.

RESOLUTION G17.0725.011 moved Cr La Castra seconded Cr Boulton

That the Report of the Community Services Committee Meeting held on Tuesday 18 July 2017, covered by Recommendations numbered CS17.0718.001 to CS17.0718.003, be received.

CARRIED

ITEM 2 BETTER PLAYGROUNDS
CS433/-/-(P7)

RESOLUTION G17.0725.012 moved Cr Tate seconded Cr Vorster

That Committee Recommendation CS17.0718.002 be adopted, with the addition of Part 2, such that it reads in its entirety as follows:

1 That Council develop a strategic plan for Council managed playgrounds / spaces for the Gold Coast and that the plan be brought to Council for consideration.

2 That the over-riding guidance for this strategic plan for future City playgrounds is for:
   a Existing playground equipment to be maintained in good working order and replaced at or before its end of life or due to damage from unexpected natural events.
   b That shade sail structures and other physical shade structures are a feature of our city park playgrounds.
   c That forts, slides, swings and see-saws remain a central part of our city's active and healthy playgrounds.

CARRIED UNANIMOUSLY
9.2 COMMUNITY SERVICES (Continued)

ITEM 3 COMMERCIAL ACTIVITIES THAT SUPPORT COMMUNITY LEASES ON PUBLIC OPEN SPACE AND/OR PROVIDES A PERCEIVED COMMUNITY BENEFIT
CS433/263/-(P7)

RESOLUTION G17.0725.013 moved Cr Vorster seconded Cr Gates

That Committee Recommendation CS17.0718.003 be adopted as printed which reads as follows:-

1 That Council supports the review of the City’s current leasing policy and the development/implementation of improved processes to regulate commercial activities on City controlled land. Proposed improvements will be in line with those outlined in this report, giving consideration to:
   a the level of community support and the demand for the service from park patrons;
   b compliance with the relevant legislative and regulatory obligations;
   c consistency of the activity with City objectives;
   d the potential impact on local business; and
   e appropriate fees/charges

2 That based on the criteria addressed in the report, that an investigation into Council Freehold sites be undertaken, in regard to potential suitability for additional commercial lease for a sport / recreational type venture.

CARRIED UNANIMOUSLY

ADOPTION OF COMMUNITY SERVICES COMMITTEE REPORT

RESOLUTION G17.0725.014 moved Cr La Castra seconded Cr PC Young

That the Report of the Community Services Committee’s Recommendations of Tuesday 18 July 2017, numbered CS17.0718.001 to CS17.0718.003, be adopted with the exception of Recommendation Numbers CS17.0718.002 and CS17.0718.003 which were specifically resolved.

CARRIED UNANIMOUSLY
9 RECEPTION & CONSIDERATION OF COMMITTEE REPORTS (Continued)

9.3 CITY PLANNING

Cr Caldwell, Chairperson of the City Planning Committee, presented the Report of the City Planning Committee held on Wednesday 19 July 2017.

RESOLUTION G17.0725.015 moved Cr Caldwell seconded Cr Gates

That the Report of the City Planning Committee Meeting held on Wednesday 19 July 2017, covered by Recommendations numbered CP17.0719.001 to CP17.0719.003 be received.

CARRIED

CLOSED SESSION

LOCAL GOVERNMENT ACT 2009 AND SUPPORTING REGULATIONS

PROCEDURAL MOTION moved Cr McDonald seconded Cr Gates

That Council move into Closed Session pursuant to section 275 (1) of the Local Government Regulation 2012, for the consideration of the following item for the reason shown:-

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<td>3</td>
<td>Building Height Study – an approach to</td>
<td>Prejudicial Matter</td>
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CARRIED BY SUPER MAJORITY

PROCEDURAL MOTION moved Cr Caldwell seconded Cr Tozer

That the Council move into Open Session.

CARRIED

ADOPTION OF THE CITY PLANNING COMMITTEE REPORT

RESOLUTION G17.0725.016 moved Cr Caldwell seconded Cr Gates

That the Report of the City Planning Committee’s Recommendations of Wednesday 19 July 2017, numbered CP17.0719.001 to CP17.0719.003, be adopted.

CARRIED

Cr McDonald requested that her vote in the negative be recorded for item 3.
9.4 GOLD COAST WATER & WASTE


RESOLUTION  G17.0725.017  moved Cr Taylor  seconded Cr Boulton

That the Report of the Gold Coast Water & Waste Committee Meeting held on Wednesday 19 July 2017, covered by Recommendations numbered WW17.0719.001 to WW17.0719.007 be received.

CARRIED

ADOPTION OF THE GOLD COAST WATER & WASTE COMMITTEE REPORT

RESOLUTION  G17.0725.018  moved Cr Taylor  seconded Cr Boulton

That the Report of the Gold Coast Water & Waste Committee’s Wednesday 19 July 2017, numbered WW17.0719.001 to WW17.0719.007, be adopted.

CARRIED
9.5 GOVERNANCE & ADMINISTRATION

Cr Owen-Jones, Chairperson of the Governance & Administration Committee, presented the Report of the Meeting of the Governance & Administration Committee held on Thursday 20 July 2017.

RESOLUTION
G17.0725.019  moved Cr Owen-Jones  seconded Cr La Castra

That the Report of the Governance & Administration Committee Meeting held on Thursday 20 July 2017 covered by Recommendations numbered GA17.0720.001 to GA17.0720.009 be received.

CARRIED

ADOPTION OF GOVERNANCE & ADMINISTRATION COMMITTEE REPORT

RESOLUTION
G17.0725.020  moved Cr Owen-Jones  seconded Cr Gates

That the Report of the Governance & Administration Committee Recommendations of Thursday 20 July 2017, numbered GA17.0720.001 to GA17.0720.009, be adopted.

CARRIED
9.6 ECONOMIC DEVELOPMENT & MAJOR PROJECTS


RESOLUTION  G17.0725.021  moved Cr Vorster  seconded Cr O’Neill

That the Report of the Economic Development & Major Projects Committee Meeting held on Thursday, 20 July 2017 covered by Recommendations numbered ED17.0720.001 to ED17.0720.005 be received.

CARRIED

ADOPTION OF ECONOMIC DEVELOPMENT & MAJOR PROJECTS COMMITTEE REPORT

RESOLUTION  G17.0725.022  moved Cr Vorster  seconded Cr O’Neill

That the Report of the Economic Development & Major Projects Committee’s Recommendations of Thursday, 20 July 2017, numbered ED17.0720.001 to ED17.0720.005, be adopted.

CARRIED

Meeting adjourned at 2.29pm
Meeting reconvened at 2.45pm
10 CONSIDERATION OF NOTICES OF MOTION

10.1 HOSPITALITY AND ADVOCACY

1 That the City does not provide hospitality to local and Brisbane media at Australian Football League and Rugby League matches, nor Commonwealth Games events.

2 That a report be brought forward to Council identifying a mechanism whereby hospitality at Commonwealth Games events be equitably made available to Councillors who can demonstrate that a genuine community or advocacy benefit can be derived from that. The number of tickets to any event provided to a Councillor is not to exceed two, and the Councillor must be present at the event.

The MATTER was WITHDRAWN with the CONSENT of the CHAIRPERSON

10.2 BORROW PIT – GOLD COAST TURF CLUB

Cr Gates declared a real (or perceived) conflict of interest (as per section 173 of the Local Government Act 2009) on this matter due to her being an honorary member of the Gold Coast Turf Club and Director of Gold Coast Turf Club and left the meeting room, taking no part in the debate or decision of the meeting.

Cr Gates left the room.

Cr Tate declared that a real (or perceived) conflict of interest in this matter could exist (as per section 173 of the Local Government Act 2009) due to him being a member of the Gold Coast Turf Club, but that he had considered his position and was firmly of the opinion he could participate in debate and vote on this matter in the public interest.

Cr Tate remained in the room

MOTION moved Cr PJ Young seconded Cr McDonald

That Council seeks independent legal advice as to the accuracy and suitability and completeness of material submitted by Cardno (Qld) Pty Ltd described as ‘Application for OPW Change to Ground Level 6 Gold Market Drive Bundall’, dated 24 November 2016, with specific regard to the proposal having been submitted and dealt with as Exempt development.

A division was called

For 2 Cr PJ Young, Cr McDonald
Against 12 Cr Tozer, Cr Owen-Jones, Cr Caldwell, Cr Vorster, Cr Crichlow, Cr Baildon, Cr O’Neill, Cr La Castra, Cr Boulton, Cr PC Young, Cr Taylor, Cr Tate
Abstained 0
Absent 1 Cr Gates

The MOTION was LOST.
10 CONSIDERATION OF NOTICES OF MOTION (Continued)

10.2 BORROW PIT – GOLD COAST TURF CLUB (Continued)

RESOLUTION G17.0725.023 moved Cr Tate seconded Cr Crichlow

The 3-6 Gold Market Drive operational works application approval has been properly granted under delegated authority by the Chief Executive Officer on 19 June 2017. Therefore no further ratepayer funds are to be wasted on obtaining further legal advice on this application.

A division was called

For 12 Cr Tozer, Cr Owen-Jones, Cr Caldwell, Cr Vorster, Cr Crichlow, Cr Baildon, Cr O’Neill, Cr La Castra, Cr Boulton, Cr PC Young, Cr Taylor, Cr Tate

Against 2 Cr PJ Young, Cr McDonald

Abstained 0

Absent 1 Cr Gates

CARRIED BY SUPER MAJORITY

Cr Gates returned to the room.

10.3 SALE OF SURFERS PARADISE TRANSIT CENTRE AND BRUCE BISHOP CAR PARK

Cr Tate declared that a real (or perceived) conflict of interest in this matter could exist (as per section 173 of the Local Government Act 2009) due to being part owner of property in the vicinity, but that he had considered his position and was firmly of the opinion he could participate in debate and vote on this matter in the public interest.

Cr Tate remained in the room

MOTION moved Cr Baildon seconded Cr PJ Young

That the matters raised by Save Surfers Paradise legal sub-committee and the complainant Infinity (Gold Coast) Pty Ltd, (Deborah Kelly BA LLB Steering Committee Coordinator) be satisfactorily resolved before Council takes any further action to progress the sale of the Surfers Paradise Transit Centre and Bruce Bishop Car Park.

A division was called.

For 5 Cr PJ Young, Cr Crichlow, Cr Baildon, Cr Taylor, Cr McDonald

Against 10 Cr Tozer, Cr Owen-Jones, Cr Caldwell, Cr Vorster, Cr O’Neill, Cr La Castra, Cr Boulton, Cr Gates, Cr PC Young, Cr Tate

Abstained 0

Absent 0

The MOTION was LOST.

Cr Tate voted in the negative.
## 11 QUESTIONS ON NOTICE / ANSWERS TO QUESTIONS ON NOTICE

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<th>Question</th>
<th>Action Officer/Status</th>
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<td>737 13 June 2017</td>
<td>Cr PJ Young asked the following questions to the Chief Executive Officer:</td>
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<td><strong>QUESTIONS:</strong></td>
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<td>1 How many relief Councillor Personal Assistant positions will remain when Council’s decision is enacted?</td>
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<td>2 What are the salary levels for all support staff provided to the Mayor? (noting that your answer may require an answer on a confidential basis)</td>
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<td>3 Who is responsible for and undertakes responses to queries on the Mayor’s Facebook page whilst the Mayor is in Council or Committee meetings?</td>
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<td>4 When will Council’s decision take effect, and in particular, when will the 12 staff whose positions have today been abolished complete their work?</td>
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<td>Complete</td>
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**Answers**

1 The three relief PA positions will be abolished as per Council’s resolution. As Councillors are aware from previous advisories we are currently going through a transition period whilst we hire the new Community Project Officers (CPOs) and suitable relief arrangements are in place.

   Once we are through the transition period the position will be as follows (unless of course there is a subsequent Council budget or other decision).

   a Councillor offices with 2 permanent staff (PA and CPO) will be self-sufficient. The permanent PA relief staff model and corresponding budget will be discontinued.

   b Those Councillors who elect not to require a CPO position (full time or shared), will however be able to access temporary support if required, within the limits of the existing overall budget.

2 All Councillors received an email advice from me yesterday regarding the salary levels of the Mayor’s support staff.

3 All questions regarding the management of the Mayor’s Facebook page, including during the period when the Mayor is in Council or Committee meetings, should be directed to the Office of the Mayor.

## 12 PRESENTATION OF PETITIONS

### 12.1 LIGHTS IN SWIFT PARK

PN161312/16

**RESOLUTION**  G17.0725.024 moved Cr PJ Young seconded Cr Owen-Jones

That the above Petition be received and referred to the appropriate committee for consideration and report to Council.

CARRIED
13 GENERAL BUSINESS

13.1 DISPOSAL OF ILLEGALLY DUMPED TYRES
FN296/-/-

RESOLUTION G17.0725.025 moved Cr Gates seconded Cr Vorster

That a contribution of $477.40 be allocated from Division 1 Local Area Works to assist with the disposal of a truckload of truck tyres illegally dumped on a cane field pad within Division 1. Farmer will load and deliver the tyres to the tip. Waste Management advise the fees applicable total $477.40.

CARRIED UNANIMOUSLY

13.2 ALTERNATIVE FERN ARTWORK
RD5025/46/03

RESOLUTION G17.0725.026 moved Cr Baildon seconded Cr Vorster

1 Council approves the project management team to further interrogate the revised location of the T intersection of Elkhorn Avenue and Surfers Paradise Boulevard.

2 That the project management team take all action necessary to ensure the final placement of the artwork does not stray from the original intent of the project.

3 That the project management team continue to work towards the proposed September installation date for the existing site.

CARRIED BY SUPER MAJORITY

14 OTHER BUSINESS

14.1 STAFF MATTER (CONFIDENTIAL)
HR180/CF (P1)

RESOLUTION G17.0725.027 moved Cr Tate seconded Cr Owen-Jones

That Council note and endorse the Mayor’s advice outlined in his confidential memo dated Tuesday 18 July 2017.

CARRIED
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01

CLOSED SESSION
LOCAL GOVERNMENT ACT 2009 AND SUPPORTING REGULATIONS

PROCEDURAL MOTION moved Cr Gates seconded Cr Owen-Jones

That Council move into Closed Session pursuant to section 275 (1) of the Local Government Regulation 2012, for the consideration of the following item for the reason shown:-

<table>
<thead>
<tr>
<th>Item</th>
<th>Subject</th>
<th>Reason</th>
</tr>
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<tbody>
<tr>
<td>14.2</td>
<td>Public Wi-Fi And Fibre Optic Investment</td>
<td>Prejudicial Matter</td>
</tr>
</tbody>
</table>

CARRIED

PROCEDURAL MOTION moved Cr Crichlow seconded Cr Owen-Jones

That the Council move into Open Session.

CARRIED

Following resumption into open session, item 14.2 was moved and carried as shown on the following pages.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT (Continued)

Refer 5 page attachment

1 BASIS FOR CONFIDENTIALLY

1.1 I recommend that this report be considered in Closed Session pursuant to section 275 (1) of the Local Government Regulation 2012 for the reason that the matter involves:
   (c) the local government’s budget; and
   (e) contracts proposed to be made by it.

1.2 I recommend that the report be deemed non-confidential except for those parts deemed by the Chief Executive Officer to remain confidential in accordance with sections 171 (3) and 200 (5) of the Local Government Act 2009.

2 EXECUTIVE SUMMARY

Not applicable.

3 PURPOSE OF REPORT

The report seeks budget approval for the completion of the fibre optics system and equipment required for the delivery of free public Wi-Fi in time for the Gold Coast 2018 Commonwealth Games.

4 PREVIOUS RESOLUTIONS

Council, at its meeting of 23 March 2017 resolved (GA17.0323.006)

1. That the report be deemed non-confidential except for those parts deemed by the Chief Executive Officer to remain confidential in accordance with sections 171 (3) and 200 (5) of the Local Government Act 2009.

2. That the progress made in delivering the Digital City Program be noted.

3. That funding of $368,000 for fibre optic cable, as part of stage 2 of Gold Coast Light Rail, and $50,000 for the Internet of Things (IoT) roll out in Surfers Paradise be considered by Council as part of the March budget review with the balance of funding for the IoT rollout considered as part of the 2017-18 budget process.

Council, at its meeting of 16 February 2017 resolved (GA17.0216.006)

1. That the Value for Money Program acquittal for the year ended 30 June 2016 be noted.

2. That the Value for Money Plan for 2017 be noted.

3. That a comprehensive report on both the Energy Management Program and Digital City Program be provided to the Governance and Administration Committee as soon as possible.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

Council, at its meeting of 11 February 2014 resolved (G14.0211.013):

1. That the report/attachment be deemed non-confidential except for those parts
deemed by the Chief Executive Officer to remain confidential in accordance with
sections 171 (3) and 200 (5) of the Local Government Act 2009.

2. That Council endorses the installation of up to ten IMS kiosks at Southport and
Broadbeach by mid-2014, for a period of six months, to assess the effectiveness of
kiosk technology in advertising local businesses, providing information to visitors and
residents, and providing free Wi-Fi.

3. That a report be provided to Council at the conclusion of the pilot project, with the
results of the assessment of the effectiveness of the kiosks.

4. That Council notes that adequate controls for advertising content will be incorporated
into the contractual arrangements with the supplier.

5. That the final location of terminals be done in consultation and agreement with the
local area Councillor.

Council, at its meeting of 17 September 2013 resolved (G13.0917.029):

"1 That the report and attachment be deemed non confidential with the exception of
those parts deemed by the Chief Executive Officer to remain confidential.

2 That Council supports the proposal to implement a pilot Community Wi-Fi service at
Surfers Paradise based on the maps presented to Committee.

3 That subject to an acceptable agreement, Council supports non-exclusive, fully
externally funded implementation of a Community Wi-Fi Service by any of the city’s
controlled entities, subject to board approval in consultation with local business.

4 That a report be brought back to Council on the implementation and results of this
initiative."

Council, at its meeting of 29 January 2013 resolved (G13.0129.020):

"1 That Council supports an Expression of Interest process to identify community Wi-Fi
models for the city to be completed by March 2013.

2 That a further report be brought back to Council by the end of April 2013 to consider
the results of the Expression of Interest process, potential funding models, and
network roll out within the city."

Council, at its meeting of 15 May 2012 resolved (G12.0515.008):

"1 That Council supports the allocation of $22,000.00 from Division 6 funding, with the
Office of the Chief Procurement Officer to secure a service to install Wi-Fi at
Southport Broadwater Parklands on an appropriate commercial arrangement."
5 DISCUSSION

5.1 Background

As at May 2017 the following facts are noted about internet usage growth, largely through mobile devices:

- approximately 3.2 billion people use the internet regularly - 1.7 billion users are Asian
- globally 204 billion emails are sent every minute
- Australia has the 50th fastest internet speed in the world, behind Latvia and Romania
- it is estimated that 40 billion devices (globally) will be connected by 2020

The Digital City Program (the Program) was established in the Office of the CEO on 1 July 2016 to lead and coordinate the Smart City and Digital activities. The Program’s primary focus is to support Departments to utilise data to deliver customer-centric, high quality services and investments as cost-effectively as possible. Successful delivery of the Program will enhance the city’s reputation as a well-connected, forward thinking place to live, work and visit.

The core focus of the Program is data collection, transmission and analysis to drive business improvement. The Program works across all Council business units, providing a range of expert inputs to the specification, procurement, delivery and use of data to enhance service delivery and drive efficiency. The data analytics platform being developed within the Program enables data from partner organisations globally to be combined with City data to carry out ‘big data analytics’, utilising machine learning (ML) and Artificial Intelligence (AI).

5.2 City communications network

With the forecast growth in data transmission for the City, prudent investment in fibre optics, Wi-Fi and other networks will enhance business performance, and provide savings and revenues in future years. The Program is delivering a very high-speed fibre backbone stretching from Helensvale Town Centre to Snapper Rocks. The network will be installed by the end of December 2017.

In the first year of operation, (1 July 2016 to 30 June 2017), the Program has delivered the following communications network components:

- secured a carrier licence under the Telecommunications Act 1997
- installed 8km of the 14km of 864 core optic fibre cable in stage 1 Light Rail
- installed 7km conduit and pit network in stage 2 Light Rail
- installed fibre connections to operational centres for the Gold Coast 2018 Commonwealth Games (GC2018), including the DMU
- installed 7 network gateways for the LoRaWAN low frequency network
- commenced work on a fibre connection from Broadbeach to Coolangatta
- established a business model to fund future network expansion and operation of the network from new revenues
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

As an example of the benefits of the new network, six libraries will receive a new superfast public Wi-Fi connection before GC2018. The new City-owned network will increase the bandwidth from 8mbps maximum service to 100Mbps maximum service at 50% of the current price paid. REDACTED...

5.3 Telecommunications carrier licence

The Telecommunications Act 1997 gives telecommunications companies (Telcos) the right to occupy and utilise City assets by issuing a Notice under the Act. It is very hard to challenge these Notices to occupy, and in many cases, occupation is not adequately paid for. In some cases, where an Agreement has been entered into by the Telco and the City, the Telco has not complied with the terms of the Agreement, but the City is constrained in its ability to enforce the terms.

Investigations have commenced into allowing Telcos to utilise the City’s ‘dark fibre’. A dark fibre is fibre that is unused by its owner, which is made available to a third party for a fee. An in-principle Agreement has been reached with a third party agency to manage dark fibre licensing of 144 of the 864 City-owned fibre cores on behalf of the City. This Agreement will be formalised during July and August.

Since obtaining the carrier licence, the City has been approached by four Telcos to enter into licenses to use dark fibre – negotiations will commence in August, with revenues likely to commence in the current financial year. The dark fibre leasing would increase the capacity of the local Telco industry and enhance services locally.

Forecast uptake of dark fibre leasing, based on soft market sounding, shows at least 90 cores will be licensed by 2021. REDACTED...

The carrier licence will also reduce risks associated with Telcos accessing City infrastructure. For example, water treatment plants are often located in elevated locations. These provide ideal situations for the placement of Telco masts and equipment due to their height and line of sight. The City’s carrier licence will place clear obligations on Telcos wishing to access infrastructure, limiting the risk of unlicensed occupation, and controlling who can gain access, and under what conditions.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

5.4 Free public Wi-Fi

There is increasing public expectation of free public Wi-Fi. For example, large numbers of people can be seen gathering around libraries to access free Wi-Fi when they are closed.

Various global research projects show that Wi-Fi generally is becoming the primary connection method; indeed the proposed 5G networks being trialled by major Telcos rely on wireless connections. One of the most common complaints from visitors to Australia is that the quality of public Wi-Fi is very poor.

The public Wi-Fi business case shows that, in the case of Chinese visitors alone, there is a significant value to the tourism industry in providing high-quality free public Wi-Fi.

A well-designed Wi-Fi network will provide operational benefits to the City. The access points (APs) provide locational services for City staff and equipment, increasing safety and de-risking activities. In addition, the City can utilise the network for operational purposes including VOIP telephony and applications using large amounts of data.

Utilising the City’s optic fibre network, the proposed coverage on the Gold Coast will support approximately 50,000 users, including for major events such as GC2018, Schoolies or GC600. The proposed locations for public Wi-Fi delivery are Surfers Paradise, Kurrawa Park and Broadwater Parklands.

The capital cost of delivering very fast public Wi-Fi in the primary locations for GC2018 is $2,500,000. It is recommended that the funds be sought from internal borrowing and repaid through savings and revenues generated under the carrier licence, as described in section 5.3. As a comparison of cost, Adelaide City Council spent $1,500,000 of capital to deliver free very-fast Wi-Fi in its CBD, supporting approximately 5,000 users.

In summary, the costs for expanded public Wi-Fi are:

- design and configuration $301,500
- wireless network equipment $941,800
- supporting infrastructure $967,000
- services and support $264,000

$2,474,300

In order to deliver expanded public Wi-Fi in time for GC2018, works must commence by the end of July 2017 – attachment 1 shows the proposed project timeline.

5.5 Completion of the optic fibre backbone

All works to install the optic fibre backbone are funded, except for the following:

- capital works required in Coolangatta $225,000
- active equipment supply and install $330,000
- variations (civils works) on stage 1 GCLR $200,000
- project management and technical advice $200,000

$955,000
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

The connection to Coolangatta will complete the backbone link from Helensvale to Coolangatta, linking the entire CCTV network over a dedicated optic fibre route. It will also provide a high-bandwidth City network for operational purposes, and support the future delivery of free public Wi-Fi in southern Gold Coast.

The active equipment will provide the network management capability to support migrating large components of the corporate network onto fibre, improving operational performance to locations such as the Disaster Management Unit (DMU). It will also result in $100’s of thousands of dollars in savings on current cost of operations, for example by removing the reliance on 3G sim cards to connect traffic lights at a current cost of $300,000 per year.

Funding of $1,000,000 is requested to deliver the unfunded works by the end of December 2017. It is recommended that the funds be sought from internal borrowing and repaid through savings and revenues generated under the carrier licence, as described in section 5.3.

6 ALIGNMENT TO THE CORPORATE PLAN, CORPORATE STRATEGIES AND OPERATIONAL PLAN

The Digital City Program works across all City departments and supports the delivery of all City Strategies. Specific activities and measures have been included in the Gold Coast 2022 Plan.

- 1.5 We are an active digital city
- 2.3 We have infrastructure that supports productivity and growth
- 2.4 We are a city with a strong and globally competitive business environment
- 2.6 We are an emerging world class business destination
- 3.1 Our city is safe

7 GOLD COAST 2018 COMMONWEALTH GAMES IMPACT

A number of projects within the Program support the delivery of the Gold Coast 2018 Commonwealth Games (GC2018). The need to deliver new infrastructure, systems and functions for GC2018 has brought forward a number of activities within the Program.

Agreements are being negotiated with domestic and international broadcasters to access the fibre optics network during GC2018.

The fibre-optic install in the GCLR corridor will support the upgrade of the City’s CCTV network to high bandwidth, running on an independent fibre system. This will improve performance, and reduce the risk of outages.

GOLDOC has indicated it will not provide public Wi-Fi outside of venues. The proposed City model will provide Wi-Fi services for visitors during GC2018, as well as a lasting legacy, in particular, supporting the communications requirements of overseas visitors and students, worth $millions to the tourism industry annually. It will also contribute to enhancing the city’s reputation as one of Australia’s premier visitor destinations.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

8 FUNDING AND RESOURCING REQUIREMENTS

The delivery of super-fast free public Wi-Fi across primary GC2018 and tourism centres requires $2,500,000 as outlined in section 5.4 of the report.

The completion of the fibre optic backbone to establish a single fibre run from Coolangatta to Helensvale requires an additional $1,000,000 as outlined in section 5.5 of the report.

It is proposed these funds are sourced through internal borrowing of $3,500,000. Annual payments over five years, including interest will be $780,705. The debt will be repaid within five years and funded through the following activities, commencing in FY2018/19:

- new revenue from Telco use of City assets/streetlights
- new conduit/fibre revenue
- dark fibre leasing
- savings from reduced cost of communications services
- savings from reduced costs of civil works (Telco relocations)

9 RISK MANAGEMENT

The Program contributes to a number of corporate risk mitigations activities, including the development of the Cyber-Resilience Program.

External validation of Wi-Fi equipment pricing will be carried out by an independent third party.

The future use of the optic fibre network and its revenue generating potential will inform a continuing assessment of the right operating structure for Council, having regard to the requirements of business activities of Council as contained in Divisions 1 and 2 of Part 2 of Chapter 3 of the Local Government Act 2009 and Part 2 of Chapter 3 of the Local Government Regulation 2012.

The options available to Council having regard to the above and a continuing overarching assessment of the public interest may include adopting a corporatised model. A corporatised model would allow Council to establish a new wholly owned or controlled company which would be subject to regulation under the Corporations Act 2001. Such structuring and governance considerations and options will be the subject of later advice.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

10 STATUTORY MATTERS
Not applicable.

11 COUNCIL POLICIES
Not applicable.

12 DELEGATIONS
Not applicable.

13 COORDINATION & CONSULTATION

All Digital City Program activities are developed and delivered in collaboration with City service departments and external partners. The public Wi-Fi proposal has been supported by City Libraries, BITS, and a number of administrative departments including Legal Services and Finance.

There is widespread public and industry support for public Wi-Fi. There have been various articles in the local and national media relating to the poor performance of Australia’s Wi-Fi offering, in particular in relation to high roaming charges for overseas visitors. A letter of support from Gold Coast Tourism is included as Attachment 2.

14 STAKEHOLDER IMPACTS

Gold Coast Tourism has provided a letter of support for the proposed public Wi-Fi roll out. Delivery of the proposed network would provide a new marketing opportunity for the city, especially relating to visitors from Asia.

15 TIMING

Completion of the optic fibre backbone and public Wi-Fi network are required for GC2018. Immediate commencement of delivering the public Wi-Fi network is essential to meet this timeframe.

16 CONCLUSION

Considerable progress has been made in the delivery of stage one of the Digital City Program. At the commencement of GC2018, the city will boast one of the highest capability wide area backbone networks in Australia.

The new data platform and operational systems will mean the City will have one of the most powerful data analytics tools in Australia, and the capability to collaborate with cities around the world to develop enhance services and processes.

Operational and financial benefits will begin to accrue from mid-2018, supporting the delivery of the draft Gold Coast 2022 Plan, and establishing the Gold Coast as one of Australia’s leading digital cities.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

17 RECOMMENDATION

It is recommended that Council resolves as follows:

1 That the report be deemed non-confidential except for those parts deemed by the Chief Executive Officer to remain confidential in accordance with sections 171 (3) and 200 (5) of the Local Government Act 2009.

2 That a sum of $3,500,000 be borrowed internally from Council’s Investment Fund to fund the delivery of the remaining optic fibre network and public Wi-Fi in Surfers Paradise, Broadbeach and Broadwater Parklands in time for the Gold Coast 2018 Commonwealth Games, with repayments to made over a five year term commencing from 1 July 2018.

3 That Council notes the forecast range of future revenue streams available via its Telecommunications carrier licence, including prospective licensed use of dark fibre under a third party Agreement.

Author: Ian Hatton
Digital City Program Manager
19 July 2017

Authorised by: Dale Dickson
Chief Executive Officer

RESOLUTION G17.0725.028 moved Cr Tate seconded Cr Vorster

1 That the report be deemed non-confidential except for those parts deemed by the Chief Executive Officer to remain confidential in accordance with sections 171 (3) and 200 (5) of the Local Government Act 2009.

2 That a sum of $3,500,000 be borrowed internally from Council’s Investment Fund to fund the delivery of the remaining optic fibre network and public Wi-Fi in Surfers Paradise, Broadbeach and Broadwater Parklands in time for the Gold Coast 2018 Commonwealth Games, with repayments to made over a five year term commencing from 1 July 2018.

3 That Council notes the forecast range of future revenue streams available via its Telecommunications carrier licence, including prospective licensed use of dark fibre under a third party Agreement.

CARRIED UNANIMOUSLY
14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

Attachment 1 – Summary of Public Wi-Fi Business Case

The proposed Wi-Fi wide area network answers the City’s business objectives to:

1. establish a communications platform for building the city of the future
2. contribute to the Gold Coast being a preferred international tourist destination, increasing international visitor numbers/spend
3. attract, retain, and increase international student numbers

City of Gold Coast Smart/Digital City initiatives will deliver better services for residents, tourists, students, and businesses. A robust Wi-Fi network at scale across prioritised City locations is necessary to support these objectives - both for the many internal corporate purposes, and for public Internet consumption. The proposed City Wi-Fi network is the critical smart communications platform to network-connect “city of the future” use-cases.

In the future, the City will increasingly utilise smart, connected infrastructure through the Internet of Things (IoT) to better address urban challenges, including lighting, parking, environment, water and waste management, safety and security, crowd control/insights, traffic, and operations.

The Wi-Fi network supports a number of use-cases. Data generated by IoT distributed wireless sensors will use the Wi-Fi network to send data to the City’s “analytics engine” - a central source, where it is analysed and processed, converting data into insights to help the City achieve their core business objectives. Through the use of big data and IoT the City will be able to make faster, more intelligent decisions, and control our urban environment more effectively, driving efficiencies in the region of 0.5% of current budget.

Tourism Australia reports that limited access to free Wi-Fi, speed of Wi-Fi service, and costs of Wi-Fi has become the 2nd largest category of international visitor negative feedback, with 15% of visitors citing it in the top four reasons to not return, or recommend visiting. For the Gold Coast, this is over 150,000 potential negative recommendations.

Study Gold Coast data reveals in 2016:

- 25,000 international students studying on the Gold Coast.
- Students from over 130 countries study on the Gold Coast
- education and training contributes more than $1.4 billion to the Gold Coast economy

Poor public Wi-Fi is cited as one of students’ top two issues in the city. Investment in public Wi-Fi will support efforts to attract more students to the city.

It is proposed that maximum benefit can be achieved for GC2018 and legacy purposes by delivering Wi-Fi in three primary locations:

- Broadbeach
- Broadwater Parklands
- Surfers Paradise
14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

Each precinct will see a number of Access Points (APs) connected to the City optic fibre backbone to provide very fast Wi-Fi. An example AP layout for Broadbeach is shown in the plan below.

In summary, the cost for public Wi-Fi across the three locations is:

- design and configuration $301,500
- wireless network equipment $941,800
- supporting infrastructure $967,000
- services and support $264,000

$2,474,300

Public Wi-Fi investments in other cities have been patchy, with varied levels of service quality and value for money. In Adelaide, for example, the City paid $1,500,000 for CBD Wi-Fi coverage provided by a third party carrier. The network currently serves up to 5,000 people.

The Gold Coast model at $2,500,000 will serve three locations, and a total of 50,000 people. All data generated will be owned by the City, and the locational capability of the APs will enhance pedestrian counting accuracy from <60% on the current systems to >90%, making it accurate enough to base investment decisions upon.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

The City Wi-Fi network will be fully secure, operating on an isolated network. Internet security for Public Wi-Fi will be a security first approach with acknowledgement of freedom of speech and content considerations. Firewalls deployed will include capabilities such as content filtering, intrusion detection, measures to combat denial of service, application control, web filtering, IP reputation, SSL inspection, and user/device identity measures, with options for anti-spam, anti-virus, and anti-malware endpoint protection.
14 OTHER BUSINESS (Continued)

14.2 PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

Attachment 2 - Wi-Fi Project Timeline
14.2  PUBLIC WI-FI AND FIBRE OPTIC INVESTMENT
PD330/202/34/01 (Continued)

Attachment 3 – Letter of Support for Public Wi-Fi

28 June, 2017

Ian Hatton
Digital City Program Manager
Office of the Chief Executive Officer
City of Gold Coast
PO Box 5042
Gold Coast Mail Centre Qld 9729
ihatton@goldcoast.qld.gov.au

Dear Ian

Re: Proposal to Install City wide WIFI Hotspots on the Gold Coast

It has come to my attention that the city is considering installing a number of WiFi hotspots for use by visitors in various locations across the city. You may recall that at the time the installation of the optical fibre cable was suggested last year, our full enthusiasm was noted and Council was commended for this visionary strategy.

Our position on this has not changed. Research undertaken over the past two years clearly indicates the great value that free WiFi offers to both interstate and international visitors, particularly those that do not have good English proficiency. Furthermore, given that GCT has, as its primary objective to become Australia’s most recommended destination, and this will be facilitated through digital channels, the benefit of a free WiFi network cannot be overstated.

One of our aims over the next twelve months is to attract more high end, high yielding international visitors and to be able to promote this facility in advance would be a distinct advantage over all of our competitors within Australia. If the facility was to be completed prior to the Commonwealth Games, naturally this would be an outstanding result.

Yours sincerely

Martin Winter
Chief Executive Officer
Gold Coast Tourism

There being no further business, the meeting was declared closed at 4.27pm.
I hereby certify that these pages Numbered 1 to 44 constitute

the Minutes of the Meeting

of the Council of the City of Gold Coast

held Tuesday 25 July 2017.

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MAYOR