City Operations

CITY OF GOLDCOAST.

Director's Office

Governance, Administration and Finance Committee Meeting Support

Director Communications

Directorate Support and Reporting

Executive Assistant
Anita Zenoni

City Operations
Director
Alisha Swain

Office of the Chief Risk & Compliance Officer

Chief Risk & Compliance Officer
(Acting) Luke Connery

Directorate Business Performance

Legal Services

Insurance

Risk, Integrity & Assurance

Corporate Finance

Chief Financial Officer
Jackie Frost

Asset Accounting

Asset Revaluation Coordination & Audit Compliance

Asset Management Policy & Strategy

Asset Management Framework

Asset Management Plan Coordination

Asset Risk Register

Budgeting

Coordination of Grant Applications

Directorate Financial Support

Financial Accounting & Reporting

Financial Systems Administration

Funds Management

Taxation

Long Term Financial Planning & Modelling

Management Accounting

NCP Implementation & Coordination

Revenue Services

Manager
Karen Farquhar

Credit Management

Levies

Trust Fund Administration

Contracts & Procurement

Chief Procurement Officer
Jodie Hely

Accounts Payable

Category Based Sourcing and Vendor & Contract Management Services

Inventory Management and Warehousing

Purchasing

Strategic Procurement Planning & Development

Office of the Superintendent (Contracts Unit)

Property Services

(Acting) Manager
Jim Dixon

Accommodation

Acquisition of Land & Easements

Depots

Facility Planning & Management

Issue of Leases

Security Services

Transit Centre Leases

Customer Experience & Communication

Manager
Mathew Johns

Customer Contact Centre

Customer Service Centres

Customer Experience Strategy

Communications

City Marketing & Reputation

Community Consultation

Public Information Officer LDMG (DMU)

Fleet

Manager
Michael Kenyon

Auto Electrical

Boilermaker Workshop

Car Pool Management

Commercial Vehicle Coordination

Fleet Inspection

Fleet Maintenance & Repair

Fleet Management

Fuel Management

Mobile Communications

Panel Shop

Plant & Transport Coordination

Small Equipment & Ancillary Mechanical Workshops

City Digital and Data

Chief Information Officer
Antony Stinziani

Information & Data
Digital Business & Partnering

Financial & Asset Management

Applications

Service Management and Service Desk

Technology & Cyber Security

ICT Contract, Procurement and Vendor Performance

Technical Solutions

ICT Strategy & Enterprise Architecture

Governance, Risk, and Compliance

Telecommunications Networks Internet of Things (IoT)

Public Wi-Fi

ICT Finance Management

Software Asset Configuration Management

Project Management, Governance, & Assurance

Portfolio, Project, and Resource Management

Business Engagement & Service Partnering

Test Management & Coordination

Project Organisational Change Management & Communication Services