

Water & Waste



Personal Assistant
Rebecca Samouilhan

Water & Waste
Director
Paul Heaton

Strategy & Innovation
Manager
Rod Packer

Business Strategy & Coordination
Fleet & Accommodation
Operation Safety
Contract Management

Asset Solutions
Manager
Christian Truscott

- Asset Commissioning & Handover
- Asset Inspection & Supervision
- Capital Works Program Management
- Concept & Detailed Design
- Contracting Best Value
- Contract Management
- Major Works Projects & Programs
- Development Services

Customer Engagement
Manager
Chris Owen

- Complaints & Investigation
- Customer Engagement & Communication
- Fault Receipt & Dispatch
- Incident & Emergency Management
- Infrastructure Protection
- Meter Management
- Scientific Services
- Wastewater Source Control (Trade Waste)
- Waste and Recycling Centres
- Waste Collections
- Water Leakage Policy

Business Performance
Manger
Karen O'Brien

- Budget Management & Monitoring
- Contract Administration
- Dividend & Cash Flow Management
- Economic Regulation & Reporting
- Prudent & Efficient Investment Analysis
- Quality, Risk & Compliance
- SLA Coordination
- Business Transformation
- Strategic Asset and Data Management

System Control
Manager
Vacant

- Drinking Water & Recycled Water Quality
- Energy Management
- Mechanical / Electrical Repairs & Maintenance
- Network Operations & Control Centre
- Operational Security
- Treatment Operations & Processes Engineering
- SCADA
- Facility Asset Management and Projects
- Landfill Operations

Network Reliability
Manager
Alan Whyte

- Civil Maintenance
- Minor Civil Works Projects & Programs
- Pipe Network Repairs & Maintenance
- Tactical Asset Management (Water and Sewerage Network Assets)

Service Sustainability
Manager
Kathy Baker

- Demand Management & Reporting
- Environment and Catchment Management
- Growth Planning
- Network & Environment Modelling
- Network Services and Local Government Infrastructure Planning
- Water Strategy
- Water, Waste and Energy Strategy
- Strategic Planning
- Integrated Waste Planning