

GOLD COAST AQUATIC CENTRE

UPCOMING MAJOR EVENTS APRIL 2023

The Gold Coast Aquatic Centre (GCAC) is proud to be hosting two significant events in April.

2023 Water Polo Queensland State Titles

1–4 APRIL

Water Polo Queensland's flagship event, the State Titles, is returning to GCAC after the venue successfully hosted the event back in 2021. The marquee event will attract thousands of participants and spectators from across Queensland.

2023 Australian Swimming Championships

6–20 APRIL

The Australian Swimming Championships will attract thousands of athletes and spectators to one of the country's premier swimming venues.

The championships comprise of two events running consecutively from 6 April.

- **2023 Australian Age Swimming Championships** will run from 7–15 April, including a pre-meet training day held on 6 April.
- **2023 Australian Swimming Championships** will run from 17–20 April, including a pre-meet training day on 16 April.

Centre Impacts

Due to the events, the centre will operate as follows:

Saturday 1 – Sunday 20 April:

- Recreational and public lap swimming closed to the public

Friday 7 – Sunday 20 April

All centre programs will be temporarily suspended for two weeks, including:

- Squad
- Learn to swim
- The fitness centre and group fitness classes
- All regular user group bookings

All centre programs, services and recreational lap swimming will resume from 5am Friday 21 April.

Our patrons are welcome to continue their swimming at the following alternate locations:

- Pimpama Sports Hub
- Upper Coomera Aquatic Centre
- Miami Aquatic Centre
- Helensvale Aquatic Centre

[See over for FAQs and membership information >](#)

APRIL 2023 GOLD COAST AQUATIC CENTRE EVENTS						
SUN	MON	TUES	WED	THURS	FRI	SAT
						1
2	3	4	5	6	7	8
WATER POLO QLD			EVENT SET-UP	PRE-MEET TRAINING		
9	10	11	12	13	14	15
AUS AGE SWIMMING CHAMPIONSHIPS						
16	17	18	19	20	21	22
PRE-MEET TRAINING	AUS SWIMMING CHAMPIONSHIPS				GCAC RE-OPEN	
23	24	25	26	27	28	29
30						

Frequently Asked Questions

EVENT OVERVIEW

Why are these events so important?

These are the flagship events of the year for both Swimming Australia and Water Polo Queensland. The Australian Swimming Championships is a high-profile event, with competitors, support crew, families and spectators coming from all over Australia to participate. It is estimated that these events will contribute over \$5 million into the local Gold Coast economy.

Why does the centre have to close to regular user groups and the public during these events?

These infrequent large-scale events utilise most of the facilities at Gold Coast Aquatic Centre, including car parks, pools, and fitness and amenity facilities. Increased event traffic and large infrastructure also reduce access to the centre which impacts regular user groups and the public.

When will the event infrastructure bump-in commence?

Bump-in of the event infrastructure such as grandstand seating will take place from 13 March 2023. Work is likely to be between the hours of 7am and 6pm until the end of March. During this time, some spaces in the public carpark will be used to facilitate the bump-in of equipment.

MEMBERS, ENROLMENTS, USERS AND PATRONS

MEMBERS – ALL ACCESS, FITNESS CENTRE AND POOL ONLY

I have an all access, fitness centre or pool only membership which I pay on direct debit. What does this mean for me and my payments?

The direct debit cycle does not align with the centre closure dates so direct debits will take place as normal, but you will only be charged pro-rata amounts for the days outside the centre closure dates.

FOR ALL ACCESS AND FITNESS MEMBERS

- A direct debit will take place on Thursday 30 March, but you will only be charged for the days the centre is still open from 30 March to 6 April.
- There is no charge for the days the centre is closed, from 7 to 20 April.
- The next direct debit will take place on Thursday 13 April as scheduled, but you will only be charged a pro-rata amount for the days from the reopening date, Friday 21 April up to Wednesday 26 April.

FOR POOL ONLY MEMBERS

- A direct debit will take place on Thursday 30 March, but you will only be charged for the two days the pool is still accessible to the public, 30 and 31 March.
- There is no charge for the days the pool and centre is closed from 1 to 20 April.
- The next direct debit will take place on Thursday 13 April as scheduled, but you will only be charged a pro-rata amount for the days from the reopening date, Friday 21 April up to Wednesday 26 April.

If you require any additional information, please contact the team at fitnesscentre@goldcoast.qld.gov.au or centre administration at aquaticcentre@goldcoast.qld.gov.au

I have a fitness centre or a pool only membership which I have paid for upfront. What does this mean for me and my membership?

As you have a paid in full membership, two weeks will be added to your contract end date to make up for this two-week closure.

I have a fitness centre or a pool only multi-visit pass. What does this mean for me and my pass?

As you have a visit pass, two weeks will be added to the expiry date to make up for this two-week closure.

Can I still use my visit pass or membership at another Council pool?

We encourage all of our members to continue their recreational swimming or fitness regime at our City run aquatic centres at either **Pimpama Sports Hub** or **Upper Coomera Aquatic Centre**. Members can also visit our contract managed pools at **Miami Aquatic Centre** or **Helensvale Aquatic Centre** for swim only.

What sort of activities will be happening on event days?

Coming from the centre, you will likely hear whistles, race starts, announcers, a DJ with music and crowds cheering the athletes on. There will be a selection of food trucks on site at the front entry to the centre and other small commercial activations inside the centre.

What times are the events running at the centre?

On all competition days there will be heat and final sessions running from 7am to 9pm.

Can I come and watch these events?

Spectators are welcome to come and witness all the action of both events. A spectator entry fee will apply at the centre for the Water Polo State Titles, whilst ticketing for the Australian Swimming Championships will be sold separately by Swimming Australia.

For information on ticketing and draws for these events, visit Swimming Australia at swimming.org.au and Water Polo Queensland at waterpoloqld.com.au

LEARN TO SWIM AND SQUAD – STUDENTS AND FAMILIES

My child is in the learn to swim program. What does this mean to us and my direct debit payments?

The direct debit cycle does not align with the centre closure dates so direct debits will take place as normal, but you will only be charged pro-rata amounts for the lessons your child attends outside the centre closure dates.

- A direct debit will take place on Thursday 30 March, but you will only be charged if you have a lesson/s booked between 30 March and 6 April.
- There is no charge for days 7 to 10 April as these are Easter public holidays with no learn to swim classes scheduled, and no charge for days 11 and 12 April due to the centre being closed.
- The next direct debit will take place on Thursday 13 April as scheduled, but you will only be charged a pro-rata amount for booked lessons taking place from the reopening date, Friday 21 April up to Wednesday 26 April.

If you require any additional information, please contact the team at learntoswim@goldcoast.qld.gov.au

Can my child/children still use the free play before our lessons?

Unfortunately, from 1 April, students will not be able to use the pools for free play prior or after their scheduled lesson time due to the use of these pools for the events. Free play for students will resume from Friday 21 April.

Myself or my family are members of the squad program at GCAC. What does this mean to us during this event?

For information on BE Swim squad arrangements during this event period, please contact the service providers BE Swim Coaching directly at beswimcoaching@gmail.com

SPORTING GROUPS AND REGULAR USERS

I am a sporting group with a regular booking. What does this mean to me and my group?

Letters notifying our regular user groups of the centre closure were issued on 3 February 2023. Your booking will be suspended for the duration of the centre closure and you will not be charged for this period.

If you require any additional information, please contact the booking officer at aquaticcentre@goldcoast.qld.gov.au

I just want to do some lap or recreational swimming.

Can I still do this at GCAC?

Unfortunately, the centre is closed to the public, members and regular user groups for lap and recreational swimming from 1 April to 20 April. If you'd still like to enjoy recreational or lap swimming, we encourage you to visit either **Pimpama Sports Hub** or **Upper Coomera Aquatic Centre**. Members can also visit our contract managed pools at **Miami Aquatic Centre** or **Helensvale Aquatic Centre** for swim only.

What other public aquatic centres are available during this event?

For a full list of City owned aquatic centres, visit cityofgoldcoast.com.au/citypools