



Checklist for residents

The checklist has been developed to assist you and other residents in the street to identify activities that may contribute to making your street neat and safe.

Well maintained and tidy private properties within the street.

- Front gardens and lawns are well maintained.
- Homes are free from graffiti. If not, consider collecting a free graffiti removal kit from a City customer service centre.
- Vehicles are stored away, off the street, where possible. If not, consider making room in your garage or carport.
- Free from rubbish.
- Gutters are cleared.
- Windows and front façade are cleaned.

Neatly presented public spaces within the street with any serious and unsafe maintenance or cleaning issues reported to the City or appropriate authority.


- Street lights are working.
If not, report to Energex on 13 62 62 or complete their online form.
- Street is free from graffiti.
The City removes graffiti from City property and Energex assets, and from private property if it can be accessed from public land.
- Public equipment and facilities are maintained and not in need of repair (e.g. benches and seats, barbecues, bollards and fencing, bus shelters, roadside furniture).
- Lighting in parks, playing fields and other public areas are working and not flickering.


For more information

Submit your nomination online by 30 September 2022.
Visit cityofgoldcoast.com.au/myneatstreet

To report any of the above issues to the City:

If there is offensive graffiti, a public safety risk or urgent repair is needed, call:

 **07 5667 5974**
(For graffiti, public equipment and facilities, litter and public rubbish bins, lighting in public spaces, vegetation maintenance, public footpaths, potholes.)





 **07 5667 5991**
(For illegal dumping and abandoned vehicles.)

- Street is free from overgrown, diseased, dead or fallen vegetation or grass in public land.
- Street is free from illegally dumped items (e.g. household rubbish/garden waste, household goods, hazardous materials (such as sharps, and discarded tyres and chemical drums).
- Street is free from abandoned shopping trolleys.
Please contact the business directly if you know what shop the trolley came from. Alternatively, if you find a shopping trolley on public land and it has no identifiable shop markings, please contact the City.
- Public footpaths are free from trip hazards.
- Street is free from potholes on the road.
- Street is free from abandoned vehicles.
- Take your rubbish home, or use waste bins, and encourage others to do the same.
- Download the City app so you can report easily if needed.

Evidence of collaborative effort among residents to maintain a neat street and ensure residents are connected.

- Engaged in activities with other residents in your street that contributed to the neat street.
- Connected with your neighbour/s.
- Engaged in other activities within your street e.g. street meet/Neighbourhood Watch group.

For non-urgent issues:

-  Download and report via the **City mobile app**
-  Visit cityofgoldcoast.com.au/reportaproblem
-  For graffiti, email graffiti@goldcoast.qld.gov.au
-  For all other requests, email mail@goldcoast.qld.gov.au