



Make the switch

City of Gold Coast is uniquely placed to give you the local support and expert advice you need to optimise your commercial waste. We're proud of our city, and committed to keeping it looking its best.

Switch to us and we'll start you off right, assessing your needs onsite and recommending the best solutions to meet your needs. Then we'll keep looking after you to make sure you're always using the most appropriate and cost effective waste services for your business.

Are you Waste Levy Ready?

As of 1 July 2019, the Queensland State Government will introduce a Waste Disposal Levy. You may be able to reduce the impact of the waste levy on your business by increasing your recycling efforts and reducing the amount of waste you are sending to landfill. Ensure you have an appropriate size waste bin and are recycling as much as possible. We encourage you to review your service needs to avoid being over-serviced. Visit cityofgoldcoast.com.au/recycling

For more information on the Queensland State Government Waste Disposal Levy visit www.qld.gov.au/environment

Our promise to you

- We will provide your business with total waste management solutions.
- We will do this by providing a personalised service to understand, plan and continuously evaluate your changing needs, to deliver optimum service and minimise costs.
- We understand that every business has its own waste challenges and demands, including general waste, recycling, green and food waste.
- Our commitment to your business continues every day – we will always be responsive to your requests and take responsibility for your concerns.

Contact us today to discuss your individual waste management needs and we'll work out the most cost effective solutions for your business.

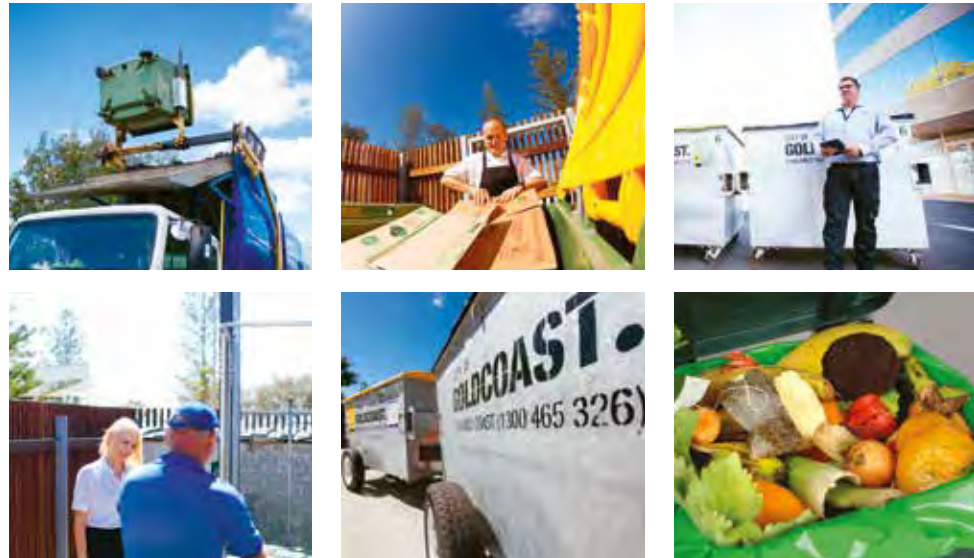
Make the switch and contact us

P 07 5581 6799
E commercialwaste@goldcoast.qld.gov.au

Services

We offer a range of services to suit your business type, size and space limitations.

- Commercial waste collection.
- Commingled recycling.
- Green waste service.
- Commercial food waste recycling.
- Landfill access for recycling or disposal of commercial and industrial waste.
- Temporary collection services, including short-term and one-off events.
- Education and training.



Online Recycling Business Directory

Use the City's handy online recycling directory to help you find local waste recycling facilities and businesses that can accept or collect your unwanted items for recycling.
cityofgoldcoast.com.au/recycling

Bins are available in a range of different sizes, for both waste and recycling – most commercial companies offer only three sizes. We also offer a choice of galvanised or plastic bins.

- Commercial wheelie bins - for both waste and recycling.
- Bulk containers – for both waste and recycling.
- Roro (roll-on, roll-off) containers – servicing only.

We're able to provide waste and recycling collection services to any commercial property within the City of Gold Coast service area.

Service you can rely on

Choosing City of Gold Coast gives you access to the Gold Coast's most comprehensive waste and recycling services.

Widest range of commercial waste and recycling services and products.

Local area officer dedicated to your business



Guaranteed service standards and prompt issues resolution

No lock-in contracts



We're local, reliable, easy to deal with, and great value.

free

Free business support programs and educational materials e.g. recycling brochures/stickers

What our customers say

"They get our business and understand how the precinct works, that waste collection needs to be smooth and efficient, with the least disruption to our business, our customers and neighbours. We switched to City of Gold Coast last year and thanks to their advice, we've been able to cut our waste costs even more by sending more off to be recycled. It's easy and it makes perfect business sense."

Café Catalina

"Consistently reliable, fantastic service and great advice. Managing a block of 220 apartments has its challenges, keeping everything functioning well behind the scenes for both residents and holidaymakers. City of Gold Coast understands our needs, and even anticipates them, for example by providing brochures and stickers about recycling for all of our residents."

Emerald Lakes Apartments

"We've always generated lots of office waste - too much in fact – which is where working with City of Gold Coast has made a huge difference. Yes, our waste and recycling collection runs like clockwork, but it's the added extras that count. Two of our staff went to their free Greening Your Office workshop and came back with great ideas that have improved our processes and cut costs."

Mirage, Gold Coast

Commercial waste and recycling services

REDUCE. REUSE. RECYCLE.

CITY OF GOLDCOAST.





Waste and your business

Dealing with the waste generated by your business or property can be a headache, but it doesn't have to be.



By getting the right advice and choosing the best options for your business, your waste collection service can be both efficient and cost-effective.

City of Gold Coast understands our city needs to keep working, so our commercial waste services:

- Provide tailored solutions for every one of our commercial customers.
- Get the job done as efficiently as possible.
- Minimise impacts on business operations, customers and residents.
- Use the latest best practice and technology.

Reduce, reuse, recycle and save

It makes sound commercial sense to optimise the way business deals with waste.

- **Recycling costs 40% less on average to collect and process than general waste collection and processing.**

- Separating recyclables from general waste can significantly reduce your waste costs.

We'll work with you to help you optimise the way your business or premises deals with waste, working to increase your rates of recycling, reduce your commercial waste costs and improve your eco credentials.

We are committed to minimising waste to landfill, which is good for our economy, our local communities and our prized Gold Coast environment.



Commercial food waste recycling

With just a few minor changes we'll soon have eligible customers* up and running with a customised food recycling service that is both practical and financially beneficial, while being better for our environment.

How it works

Food waste recycling is as easy as 1,2,3!

- Food recycling is separated from the mixed waste stream and placed in marked food waste recycling kitchen caddies.
- Kitchen caddies are emptied into your dedicated City of Gold Coast food recycling bulk bin.
- We collect your food waste to be composted and returned to the earth.

Reduce waste service costs

The food recycling service will replace some of your regular waste collection for any food recycling that you'll divert. You'll notice the value for money this can achieve, as the cost of our food recycling service is less than your regular waste service.

Support to make the change

We'll work with you over a transition period to help you adapt your processes for the new service. As a customer of the commercial food recycling service, we'll provide you with:

- A comprehensive start-up kit including kitchen caddies, training and education materials
- 24/7 on call customer support
- Customised waste solutions resulting in real savings
- Local area officer dedicated to your business
- Ongoing expert food recycling guidance and support

* Limited availability. Please check if your business is eligible for this service.

Commingled recycling

Commingled recycling is an efficient, versatile way for businesses to recycle. Many different items can be accepted in the commingled recycling bin, which can save your business time, storage space and reduce your total waste management costs.

Benefits of this service include:

- The service cost of a commingled bin is lower than a general waste bin of the same size.
- Reduce storage space by only having one recycling bin.
- Save time by not sorting your recycling into different waste streams.
- Save money and help the environment by diverting waste from landfill.
- Enjoy the flexibility and convenience of regular weekly/ fortnightly services.

Items which can be placed in the commingled recycling bin

- Aerosols.
- Aluminium cans (soft drink cans).
- Cardboard boxes, cartons and packaging.
- Glass jars and bottles.
- Magazines and junk mail.
- Paper including newspaper.
- Rigid plastic bottles and containers.
- Steel cans (food cans).

No other waste can be placed in the commingled recycling bins.



Gold Coast Waste Management

P 07 5581 6799
E commercialwaste@goldcoast.qld.gov.au
W cityofgoldcoast.com.au/commercialwaste

REDUCE. REUSE. RECYCLE.

CITY OF
GOLD COAST.

