

City of Gold Coast Major Venues Conditions of Entry – Indoor Venues

The City of Gold Coast is responsible for the management of the identified Major Venues.

Management reserves the right to refuse entry to any person.

Patrons entering and using the venue do so at their own risk.

To the extent permitted by law, Council of the City of Gold Coast cannot be held responsible, liable, or negligent for:

- Any personal injury or other loss
- Any damage, loss, or theft of any personal items
- Your participation in any physical activity at Major Venues, including but not limited to the use or enjoyment of any facilities or equipment at or within the Venue, has the potential for personal injury. You acknowledge that you are exposed to certain risks during any participation in physical activities at venues, including but not limited to physical or mental injury, other participants acting dangerously or with lack of skill, and that accidents can and do happen.

For the safety of all guests:

- Venues are non-smoking
- Patrons under the influence of alcohol or drugs will not be permitted into the venue
- Patrons under the age of 12 must always be closely supervised by an adult over the age of 18
- Disruptive and offensive behaviour will not be tolerated
- Management reserves the right to search bags if required
- Appropriate attire to be worn at all times
- Camera surveillance operates in our venues for the purpose of venue security and public safety. Footage may only be accessed by persons authorised to do so. All personal information is handled in accordance with the *Information Privacy Act 2009*
- Video cameras, still cameras and mobile phone cameras are not permitted to be used in venue toilets and change rooms
- No animals are allowed, except for certified guide or service dogs. Where an event incorporates animals in the entertainment or show, permission must be sought in writing by Management.

The following items are prohibited at the venues without prior approval:

- Alcohol
- Drugs
- Commercial food
- Glass
- Flares/fireworks
- Laser pointers
- Knives or other dangerous weapons
- Chewing gum
- Bicycles, rollerblades, skateboards, or scooters (except as part of an organised sporting activity)
- Drones
- Folding chairs and other furniture
- Other items that have the potential to cause injury or nuisance.

Use of images and material created at Major Venues

By entering the City's Major Venues, you consent and acknowledge that you may be filmed, televised, photographed, and otherwise recorded by the City of Gold Coast and its authorised representatives. The City owns all rights to these images and material, including without limitation, intellectual property rights, and has the right to reproduce, use or license the use of these images and material as it sees fit without your further approval being required. In addition:

- A person may only take images of approved activities at the venue for personal use
- Photography and filming in toilets and changeroom facilities are expressly prohibited
- Refusal to comply with these conditions of entry may result in removal from the venue
- Additional conditions may apply for special events or commercial activity

Please see Facility Management for further information.